

Certificate of Approval

This is to certify that the Management System of:

Digital Health and Care Wales

Ty Glan-yr-Afon, 21 Cowbridge Road East, Cardiff, CF11 9AD, United Kingdom

has been approved by Lloyd's Register to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 – 0009716

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.



David Derrick

Area Operations Manager UK & Ireland

Issued by: Lloyd's Register Quality Assurance Limited



Certificate Schedule

Location	Activities
Ty Glan-yr-Afon, 21 Cowbridge Road East, Cardiff, CF11 9AD, United Kingdom	ISO/IEC 20000-1:2018 Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.
Preswylfa, Hendy Road, Mold, CH7 1PZ, United Kingdom	ISO/IEC 20000-1:2018 Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.
Mamhilad House, Mamhilad Park Estate, Pontypool, NP4 0YP, United Kingdom	ISO/IEC 20000-1:2018 Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.
Technium 2, King's Road, Swansea, SA1 8PH, United Kingdom	ISO/IEC 20000-1:2018 Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.
17 Oldfield Road, Bocam Park, Pencoed, CF35 5LJ, United Kingdom	ISO/IEC 20000-1:2018 Critical category IT Services identified within the Service Catalogue to internal users, NHS Local Health Boards, NHS Trusts and GP practices in Wales.

