



Agenda: Dydd Iau 30 Mai 2024

10:00 - 10:05 1. MATERION RHAGARWEINIOL 5 min

1.1. Croeso a chyflwyniadau

I'w Nodi Cadeirydd

1.2. Ymddiheuriadau am Absenoldeb

I'w Nodi Cadeirydd

1.3. Datganiad o Fuddiannau

I'w Nodi Cadeirydd

10:05 - 10:10 2. AGENDA CYDSYNIO 5 min

2.1. Cofnodion heb eu cadarnhau o Gyfarfod y Bwrdd a gynhaliwyd ar 28 Mawrth 2024

I'w Gymeradwyo Cadeirydd

2.1 Cofnodion Cyfarfod Bwrdd AIA IGDC 28 Mawrth 2024.pdf (26 pages)

2.1.1. Materion yn Codi

2.2. Cofnodion Gweithredu: Nid oes yna unrhyw weithrediadau cyhoeddus

I'w Nodi Cadeirydd

2.3. Blaengynllun Gwaith

I'w Nodi Ysgrifennydd y Bwrdd

2.3 SHA Board Forward Workplan Report.pdf (5 pages)

2.4. Ffurflen Datgarboneiddio 2023-24 IGDC

Er Sicrwydd Ysgrifennydd y Bwrdd

2.4 DHCW Decarbonisation Returns 2023-24.pdf (7 pages)

2.5. Adroddiad Blynyddol Mwy Na Geiriau

Er Sicrwydd Ysgrifennydd y Bwrdd

2.5 More Than Just Words Report May 24.pdf (6 pages)

10:10 - 10:35 3. PRIF AGENDA: I'W DRAFOD

25 min

3.1. Cyflwyniad Gwranddo a Dysgu a Rennir

I'w Draford *Cyfarwyddwr Meddygol Gweithredol*

- Ceisiadau Prawf Electronig - Yng ngeiriau meddyg teulu

📄 3.1 DHCW Learning and Listening SHA Board Report May 24.pdf (5 pages)

10:35 - 10:50
15 min

4. PRIF AGENDA: I'W ADOLYGU

4.1. Adroddiad y Cadeirydd a'r Is-Gadeirydd

I'w Draford *Cadeirydd*

📄 4.1 Chair and Vice Chair Report May 2024 V1.pdf (7 pages)

4.2. Adroddiad y Prif Weithredwr

I'w Draford *Prif Swyddog Gweithredol*

📄 4.2 CEO Report May 2024 V1.pdf (6 pages)

10:50 - 11:50
60 min

5. PRIF AGENDA: EITEMAU STRATEGOL

5.1. Diweddariad ar y Cynllun Ymgysylltu â Rhanddeiliaid

I'w Nodi *Cyfarwyddwr Gweithredol Strategaeth*

📄 5.1 Strategic Engagement Plan Update SHA Brd 30 May 2024 v1_1.pdf (8 pages)

5.2. Diweddariad ar y Cynllun Strategaeth Gyfathrebu

I'w Nodi *Ysgrifennydd y Bwrdd*

📄 5.2 Communications strategy update - SHA Board paper.pdf (8 pages)

Egwyl 11:10 – 11:20

5.3. Adeiladu ein Dyfodol

I'w Nodi *Cyfarwyddwr Gweithredol Cyllid*

📄 5.3 DHCW BOF SHA Board Report May 24.pdf (5 pages)

11:50 - 14:05
135 min

6. PRIF AGENDA: LLYWODRAETHU, RISG, PERFFORMIAD A SICRWYDD

6.1. Adroddiad Cyllid

I'w Draford *Cyfarwyddwr Gweithredol Cyllid*

📄 6.1 SHA Board Finance Report.pdf (8 pages)

6.2. Adroddiad y Gofrestr Risgiau Corfforaethol a Fframwaith Sicrwydd y Bwrdd

I'w Gymeradwyo *Ysgrifennydd y Bwrdd*

- Adolygiad Blynyddol o'r Parodrwydd i Dderbyn Risg a Goddefgarwch Risg

📄 6.2 Corporate Risk Report (1).pdf (8 pages)

Egwyl 12:45 – 13:15

6.3. Diweddariad CTCI 2024/25 – 2026/27

I'w Nodi *Cyfarwyddwr Gweithredol Strategaeth*

📄 6.3 DHCW SHA Board May 2024 IMTP Update.pdf (7 pages)

6.4. Adroddiad Perfformiad Sefydliadol Integredig

I'w Draford *Cyfarwyddwr Gweithredol Cyllid*

📄 6.4 SHA Board Performance Report.pdf (6 pages)

6.5. Adroddiad ar Brif Bwyntiau'r Pwyllgor Archwilio a Sicrwydd

Er Sicrwydd *Cadeirydd y Pwyllgor*

📄 6.5 Audit and Assurance Highlight Report.pdf (5 pages)

6.6. Adroddiad ar Brif Bwyntiau'r Pwyllgor Cyflawni Rhaglenni

Er Sicrwydd *Cadeirydd y Pwyllgor*

📄 6.6 Programmes Delivery Committee Highlight Report.pdf (6 pages)

6.7. Adroddiad ar Brif Bwyntiau'r Pwyllgor Llywodraethu a Diogelwch Digidol

Er Sicrwydd *Cadeirydd y Pwyllgor*

📄 6.7 DG&S Highlight report 30 May 24.pdf (5 pages)

6.8. Adroddiad ar Brif Bwyntiau'r Rhwydwaith Digidol ar gyfer Aelodau Annibynnol

Er Sicrwydd *Cadeirydd y Rhwydwaith*

📄 6.8 IM Digital Network Highlight Report.pdf (4 pages)

14:05 - 14:05

0 min

7. MATERION I GLOI

7.1. Unrhyw Faterion Brys Eraill

I'w Draford *Cadeirydd*


7.2. Dyddiad y Cyfarfod Nesaf: Dydd Iau 25 Gorffennaf 2024

I'w Nodi *Cadeirydd*

Gan Gynnwys Cyfarfod Cyffredinol Blyneddol

Cyfarfod Bwrdd Awdurdod Iechyd Arbennig Iechyd

Cofnodion cyfarfod Bwrdd Awdurdod Iechyd Arbennig Iechyd a Gofal Digidol Cymru a gynhaliwyd ddydd Iau 28 Mawrth 2024 fel cyfarfod rhithwir a ddarllledwyd yn fyw drwy Zoom.

 10:00 - 13:50

 28 Mawrth 2024

Aelodau'n Bresennol	Llythrennau Cyntaf	Teitl	Sefydliad
Simon Jones	SJ	Cadeirydd y Bwrdd	IGDC
Ifan Evans	IE	Cyfarwyddwr Gweithredol Strategaeth	IGDC
Andrew Fletcher	AF	Aelod Cyswllt o'r Bwrdd - Undeb Llafur	IGDC
Ruth Glazzard	RG	Is-gadeirydd y Bwrdd	IGDC
Rhidian Hurle	RH	Cyfarwyddwr Meddygol Gweithredol	IGDC
Marian Wyn Jones	MWJ	Aelod Annibynnol	IGDC
Marilyn Bryan Jones	MBJ	Aelod Annibynnol	IGDC
Sam Lloyd	SL	Cyfarwyddwr Gweithredol Gweithrediadau	IGDC
Alistair Klaas Neill	AKN	Aelod Annibynnol	IGDC
Claire Osmundsen-Little	COL	Dirprwy Brif Swyddog Gweithredol / Cyfarwyddwr Gweithredol Cyllid	IGDC
David Selway	DS	Aelod Annibynnol	IGDC
Helen Thomas	HT	Prif Swyddog Gweithredol	IGDC

Yn bresennol	Llythrennau Cyntaf	Teitl	Sefydliad
Nathan Couch	NC	Arweinydd Archwilio (Perfformiad) - Ar gyfer eitem 5.1	Archwilio Cymru
Chris Darling	CD	Ysgrifennydd y Bwrdd	IGDC

Darren Griffiths	DG	Rheolwr Archwilio (Perfformiad) – Ar gyfer eitem 5.1	Archwilio Cymru
Sam Hall	SH	Cyfarwyddwr Gwasanaethau Digidol Gofal Sylfaenol, Cymunedol ac Iechyd Meddwl	IGDC
Nerys Hurford	SW	Cyfieithydd	Gwasanaethau Cyfieithu
Carys Richards	CR	Rheolwr Cymorth Llywodraethu Corfforaethol (Ysgrifenyddiaeth)	IGDC
Sarah-Jane Taylor	SJT	Cyfarwyddwr Pobl a Datblygu Sefydliadol	IGDC
Laura Tolley	LT	Pennaeth Llywodraethu Corfforaethol	IGDC

Ymddiheuriadau	Teitl	Sefydliad
Rowan Gardner	Aelod Annibynnol	IGDC

Acronymau

IGDC	Iechyd a Gofal Digidol Cymru	AIA	Awdurdod Iechyd Arbennig
CEO	Prif Swyddog Gweithredol	DPIF	Cronfa Buddsoddi Blaenoriaethau Digidol
IM	Aelod Annibynnol	CTCI	Cynllun Tymor Canolig Integredig
IOPR	Adroddiad Perfformiad Sefydliadol Integredig	WICIS	System Wybodaeth Gofal Dwys Cymru
LLC	Llywodraeth Cymru	PDC	Pwyllgor Cyflawni Rhaglenni
NDR	Adnodd Data Cenedlaethol	DG&S	Y Pwyllgor Llywodraethu a Diogelwch Digidol
DSPP	Gwasanaethau Digidol ar gyfer Cleifion a'r Cyhoedd	RISP	Caffael y System Gwybodeg Radioleg
DPIF	Cyllid Blaenoriaeth Buddsoddiad Digidol	DMTP	Portffolio Trawsnewid Gweinyddu Meddyginiaethau'n Ddigidol
EDI	Cydraddoldeb, Amrywiaeth a Chynhwysiant	FBA	Cyllid a Sicrwydd Busnes
MOU	Memorandwm Cyd-ddealltwriaeth	SRG	Grŵp Adnoddau Strategol

Rhif yr Eitem	Manylion yr Eitem	Canlyniad	Cam Gweithredu
RHAN 1 – MATERION RHAGARWEINIOL			
1.1	<p>Croeso ac Ymddiheuriadau</p> <p>Croesawodd y Cadeirydd bawb yn ddwyieithog i gyfarfod Bwrdd Awdurdod Iechyd Arbennig (AIA) Iechyd a Gofal Digidol Cymru (IGDC).</p> <p>Cadarnhaodd y Cadeirydd fod y cyfarfod yn cael ei ddarlledu'n fyw drwy Zoom. Yn ogystal, byddai'r recordiad ar gael drwy wefan Iechyd a Gofal Digidol Cymru ar gyfer unrhyw un nad oedd yn gallu cael mynediad i'r cyfarfod yn fyw. Roedd platfform Zoom yn cael ei ddefnyddio er mwyn caniatáu i aelodau fod yn weladwy trwy gydol y cyfarfod ac i gyfieithu ar y pryd ddigwydd, gan ganiatáu i aelodau gymryd rhan yn y cyfarfod yn Gymraeg neu yn Saesneg.</p> <p>Darparodd y Cadeirydd hysbysiadau trefniadaeth ynghylch agweddau technegol ffrydio byw'r cyfarfod, y seibiannau a gynlluniwyd, a'r defnydd o'r agenda gydsynio ar gyfer eitemau 2.1 i 2.12.</p>	Nodwyd	Dim i'w nodi
1.2	<p>Ymddiheuriadau am Absenoldeb</p> <p>Cafwyd ymddiheuriadau gan:</p> <p>Rowan Gardner - Aelod Annibynnol</p>	Nodwyd	Dim i'w nodi
1.3	<p>Datganiadau o Fuddiannau</p> <p>Nid oedd unrhyw ddatganiadau o fuddiannau.</p>	Nodwyd	Dim i'w nodi
RHAN 2 - AGENDA GYDSYNIO - I'W CHYMERADWYO A'I NODI			
2.1	<p>Cofnodion heb eu cadarnhau o Gyfarfod Bwrdd 25 Ionawr 2024</p> <p>Penderfynodd y Bwrdd:</p> <p>GYMERADWYO cofnodion cyfarfod y Bwrdd a gynhaliwyd ar 25 Ionawr 2024.</p>	Cymeradwywyd	Dim i'w nodi
2.2	<p>Cofnodion Cryno Preifat Heb eu Cadarnhau o Gyfarfod Bwrdd 25 Ionawr 2024</p> <p>Nodwyd nad oedd angen i'r Cadeirydd weithredu o ran Cytundeb Datrysiadau Adran Achosion Brys Cymru.</p> <p>Penderfynodd y Bwrdd:</p> <p>GYMERADWYO cofnodion cryno cyfarfod y Bwrdd Preifat a gynhaliwyd ar 25 Ionawr 2024.</p>	Cymeradwywyd	Dim i'w nodi
2.3	Cofnod Gweithredu	Nodwyd	Dim i'w

	Roedd un cam gweithredu ar y gweill ar y Cofnod Gweithredu. Penderfynodd y Bwrdd: NODI'R cofnod gweithredu.		nodi
2.4	Blaengynllun Gwaith Penderfynodd y Bwrdd: NODI'R Blaengynllun Gwaith.	Nodwyd	Dim i'w nodi
2.5	Adolygiad Blynyddol o'r Rheolau Sefydlog Penderfynodd y Bwrdd: GYMERADWYO'R Rheolau Sefydlog.	Cymeradwywyd	Dim i'w nodi
2.6	Cylch Busnes y Bwrdd a'r Pwyllgor Penderfynodd y Bwrdd: GYMERADWYO Cylch Busnes y Bwrdd a'r Pwyllgor.	Cymeradwywyd	Dim i'w nodi
2.7	Hunan-effeithiolrwydd y Bwrdd a'r Pwyllgor Penderfynodd y Bwrdd: NODI adborth Arolwg Hunan-effeithiolrwydd y Bwrdd a'r Pwyllgor.	Nodwyd	Dim i'w nodi
2.8	Adroddiad Blynyddol Cynllunio at Argyfyngau Penderfynodd y Bwrdd: GYMERADWYO'R Adroddiad Blynyddol Cynllunio Argyfwng.	Nodwyd	Dim i'w nodi
2.9	Amcanion Deddf Llesiant Cenedlaethau'r Dyfodol Penderfynodd y Bwrdd: GYMERADWYO datganiad Amcanion Deddf Llesiant Cenedlaethau'r Dyfodol.	Cymeradwywyd	Dim i'w nodi
2.10	Ymateb Dilynol IGDC i Adroddiad Craffu Pwyllgor Iechyd a Gofal Cymdeithasol a Phwyllgor Cyfrifon Cyhoeddus a Gweinyddiaeth Gyhoeddus Senedd Cymru Penderfynodd y Bwrdd: NODI Ymateb Dilynol IGDC i Adroddiad Craffu Pwyllgor Iechyd a Gofal Cymdeithasol a Phwyllgor Cyfrifon Cyhoeddus a Gweinyddiaeth Gyhoeddus Senedd Cymru.	Nodwyd	Dim i'w nodi
2.11	Siarter Rhianta Corfforaethol Penderfynodd y Bwrdd: GYMERADWYO bod y Bwrdd Corfforaethol yn llofnodi'r Siarter Rhianta	Cymeradwywyd	Dim i'w nodi
2.12	Cynllun Gweithredu Datgarboneiddio IGDC 2024 - 27 Penderfynodd y Bwrdd: GYMERADWYO Cynllun Gweithredu Datgarboneiddio IGDC 2024 - 27.	Cymeradwywyd	Dim i'w nodi

PRIF AGENDA

RHAN 3 - I'W HADOLYGU

<p>3.1</p>	<p>Adroddiad y Cadeirydd a'r Is-Gadeirydd</p> <p>Amlinellodd y Cadeirydd yr uchafbwyntiau canlynol o'r adroddiad:</p> <p>Diweddariad ar Drefniadau Llywodraethu Rhaglenni</p> <p>Yn dilyn diweddariadau blaenorol i'r Bwrdd, mae'n debygol mai hwn fydd y diweddariad olaf ar y pwnc hwn, gan fod y cytundeb gyda Llywodraeth Cymru i sicrhau bod y trefniadau llywodraethu rhaglenni diwygiedig yn eu lle ar gyfer pob rhaglen o 1 Ebrill 2024. Roedd y Cadeirydd yn falch o adrodd bod trefniadau newydd wedi bod yn ymwreiddio dros y chwe mis diwethaf a bydd y maes rhaglen mawr diwethaf: Meddyginiaethau Digidol, yn trosglwyddo i'r trefniadau newydd o 1 Ebrill 2024.</p> <p>Cyfarfu'r Pwyllgor Cyflawni Rhaglenni yn ffurfiol ar 9 Tachwedd 2023, a 6 Chwefror 2024 a bwriedir cynnal y cyfarfod nesaf ar 14 Mai 2024. Dywedodd y Cadeirydd y byddai'n sicrhau bod gwaith y Pwyllgor newydd hwn yn cael ei asesu/ystyried gan bartneriaid rheoleiddio IGDC dros y deuddeg mis nesaf.</p> <p>Datblygu'r Bwrdd, 29 Chwefror 2024</p> <p>Dywedodd y Cadeirydd fod fformat newydd o Ddiwrnodau Datblygu Bwrdd wyneb yn wyneb yn unig yn cael ei gynnal ar 29 Chwefror ac yn cynnwys sesiwn sbotolau tîm. Roedd y sesiwn sbotolau tîm gydag aelodau o dîm y Cofnod Sengl, a diolchodd y Cadeirydd am y cyflwyniad a'r amser a gymerwyd i drafod y cyfleoedd, y materion a'r heriau y mae'r tîm yn eu hwynebu.</p> <p>Dechreuodd y diwrnod gyda ffocws a thrafodaeth ardderchog ar rôl IGDC mewn perthynas â gofal a sut rydym yn symud y ffocws o wasanaethau mewn ysbytai i gefnogi cymunedau sy'n grymuso dinasyddion. Yn y prynhawn derbyniodd y Bwrdd ddiweddariadau ar ddatblygiad Cynllun Tymor Canolig Integredig a Strategaeth Hirdymor IGDC gan gynnwys adborth rhanddeiliaid a dderbyniwyd hyd yma ar y strategaeth. Yn olaf, daeth y diwrnod i ben gyda diweddariad ar y gwaith i symud IGDC i ddull gweithredu sy'n canolbwyntio ar gynnyrch.</p> <p>Diweddariad Aelod Annibynnol</p> <p>Dywedodd y Cadeirydd ei fod wedi cytuno â Rowan Gardner - Aelod Annibynnol, oherwydd newid yn ei hamgylchiadau proffesiynol, y byddai Rowan yn camu'n ôl o'i dyletswyddau fel aelod o Fwrdd IGDC am gyfnod byr. O ganlyniad i hyn, ac yn dilyn adolygiad deuddeg mis o amcanion gan Aelodau Annibynnol, Marian Wyn Jones fydd yn cymryd lle Rowan Gardner fel un o dri chynrychiolydd IGDC ar Rwydwaith Aelodau Digidol Annibynnol Cymru Gyfan wrth symud ymlaen. Yn ogystal, am gyfnod byr mae'r Cadeirydd yn dweud y byddai'n mynychu cyfarfodydd y Comisiwn Deallusrwydd Artiffisial a arweinir gan Lywodraeth Cymru ar ran Rowan.</p> <p>Cyfarfod â Choleg Brenhinol yr Offthalmolegwyr ar 18</p>	<p>Derbyniwyd a Thrafodwyd</p> <p>Yn ogystal, cymeradwywyd y Sêl Gyffredin</p>	<p>Dim i'w nodi</p>
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	<p>Mawrth 2024</p> <p>Yn dilyn cais gan Goleg Brenhinol yr Offthalmolegwyr, dywedodd y Cadeirydd ei fod wedi ymuno â'r Gweinidog Iechyd a Gwasanaethau Cymdeithasol yng nghyfarfod y Coleg Brenhinol ar 18 Mawrth 2024. Roedd y cyfarfod i drafod systemau atgyfeirio cleifion rhyngweithredol, wedi'u hategu gan system cofnodion cleifion electronig integredig. Cymerodd IGDC gyfrifoldeb am y Rhaglen Ddigidol Gofal Llygaid o Fwrdd Iechyd Prifysgol Caerdydd a'r Fro ym mis Mehefin 2023.</p> <p>Rhaglen Cysgodi Swyddi Aelodau'r Bwrdd</p> <p>Roedd y Cadeirydd yn falch o ddweud bod IGDC wedi llwyddo i gael ei ddewis i fod yn rhan o gynllun peilot rhaglen cysgodi swyddi aelodau Bwrdd GIG Cymru. Felly, byddai aelodau'r Bwrdd yn gweithio'n agos dros y misoedd nesaf gyda'n Mentorai, Diana Stora, i sicrhau bod ganddi'r cyfle gorau i weld a dysgu sut mae IGDC yn gweithredu a rôl aelod o'r Bwrdd.</p> <p>Sêl Gyffredin</p> <p>Gofynnwyd i'r Bwrdd gadarnhau'r defnydd o'r sêl gyffredin a ddefnyddiwyd ers cyfarfod diwethaf y Bwrdd mewn perthynas â:</p> <ul style="list-style-type: none"> Gweithred rhwng Second Horizon Limited ac IGDC yn ymwneud â'r brydles yn Swyddfa IGDC, Uned 17 Parc Bocam, Heol Oldfield, Pencoed, Pen-y-bont ar Ogwr, CF35 5LJ. <p>Cymeradwyodd y Bwrdd yr estyniad i'r brydles (estyniad am 5 mlynedd gyda chymal terfynu o 3 blynedd) yng nghyfarfod diwethaf y Bwrdd a gynhaliwyd ar 25 Ionawr 2024 a llofnodwyd y weithred gan y Cadeirydd a'r Prif Swyddog Gweithredol ar 28 Mawrth 2024.</p> <p>Penderfynodd y Bwrdd:</p> <p>DDERBYN cynnwys adroddiad y Cadeirydd a'r Is-gadeirydd a CHYMERADWYO'R defnydd o'r Sêl Gyffredin.</p>		
3.2	<p>Adroddiad y Prif Swyddog Gweithredol</p> <p>Darparodd Helen Thomas (HT), Prif Swyddog Gweithredol, yr uchafbwyntiau canlynol o'r adroddiad:</p> <p>Briffio Staff</p> <p>Bu dau Gyfarfod Briffio Staff ers cyfarfod diwethaf y Bwrdd, Yn y cyfarfodydd briffio rydym yn:</p> <ul style="list-style-type: none"> rhannu canfyddiadau o Arolwg Staff IGDC; trafod ein Hamcanion Strategol sydd wedi'u cynnwys yn ein Strategaeth Hirdymor; lansio gwobrau cydnabod staff IGDC; Wedi rhannu ein CTCI 2024-27; Trafodwyd Dylunio Canolfannau Defnyddwyr yn IGDC; <p>Yn ogystal â'r uchafbwyntiau arferol o waith y Bwrdd Rheoli a Bwrdd AIA a diweddariadau staff cyffredinol. Diolchodd HT i</p>	Derbyniwyd a Thrafodwyd	Dim i'w nodi

	<p>bawb a ymunodd ac a gymerodd ran ar y ddau achlysur.</p> <p>CTCI 2024/25</p> <p>Diolchodd HT i'r staff am eu rhan yn CTCI y flwyddyn nesaf. Nodwyd bod y cynnydd o 3.67% yn y dyraniad craidd, a oedd yn unol â'r Byrddau lechyd, wedi'i dderbyn ac roedd IGDC yn gallu llunio cynllun cytbwys. Fodd bynnag, byddai gostyngiad sylweddol yn y dyraniad DPIF felly roedd IGDC yn archwilio cyfleoedd ar draws y system Gofal lechyd a chyda LLC o ran cyfleoedd ariannu ychwanegol.</p> <p>Rhaglen Datblygu Arweinyddiaeth IGDC</p> <p>Cynhaliwyd ail ddigwyddiad bord gron ein Rhaglen Uwch Arweinyddiaeth Cronfa'r Brenin ar 8 Chwefror. Yn ogystal, rhoddodd HT wybod i'r Bwrdd am ddigwyddiad wyneb yn wyneb ar 27 Chwefror lle trafodwyd arddulliau, gwerthoedd ac ymddygiadau arweinyddiaeth ar draws y sefydliad.</p> <p>O ran Arolwg Staff GIG Cymru, nodwyd bod gan IGDC gyfradd ymateb o 60%, sgôr ymgysylltu o 82%, yr uchaf ar draws sefydliadau ledled Cymru, gyda'r manylion yn cael eu cyflwyno i gyfarfodydd Bwrdd yn y dyfodol o ran gwelliannau ar ôl iddynt gael eu hystyried a'u datblygu yn gynlluniau gweithredu.</p> <p>Penderfynodd y Bwrdd:</p> <p>DDERBYN a THRAFOD cynnwys adroddiad y Prif Weithredwr.</p>		
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RHAN 4 – EITEMAU STRATEGOL

4.1	<p>Strategaeth Hirdymor IGDC</p> <p>Cyflwynodd Ifan Evans, Cyfarwyddwr Gweithredol Strategaeth (IE), yr adroddiad gan nodi, yn dilyn cymeradwyo Strategaeth Ddrafft y Sefydliad yn y Bwrdd AIA ym mis Ionawr, y cynhaliwyd ymarfer Cyfathrebu ac Ymgysylltu i gasglu adborth ar y Strategaeth Ddrafft gan ein pobl, ein partneriaid, ein rhanddeiliaid. a'r cyhoedd yn ehangach.</p> <p>Roedd hyn yn cynnwys:</p> <ul style="list-style-type: none"> • Ffurflen adborth ar-lein, sy'n agored i unrhyw un roi barn a sylwadau dienw ar y strategaeth ddrafft gyhoeddedig • Cyfres o weminarau, yn Gymraeg ac yn Saesneg, sy'n agored i holl staff y GIG ac i bartneriaid a rhanddeiliaid allweddol, a oedd yn cynnwys cyflwyniad, cwestiynau ac atebion, a thrafodaeth • Cynnig i uwch arweinwyr gyfrannu adborth ar sail 1:1 • Sesiynau ymgysylltu gyda staff IGDC a oedd yn cynnwys cyflwyniad, cwestiynau ac atebion, a thrafodaeth <p>Roedd yr ymgysylltu ar y strategaeth ddrafft ar agor am fis, o 5 Chwefror i 6 Mawrth. Hyrwyddodd IGDC gyfleoedd i ymgysylltu trwy gyfathrebu uniongyrchol, rhwydweithiau, a sianeli cyhoeddus, gan gynnwys cyfryngau cymdeithasol. Ochr yn ochr â'r gweithgaredd ymgysylltu, cyhoeddodd IGDC bostiadau blog a diweddariadau eraill, ac ymgysylltodd IGDC â Grŵp Sicrwydd Cleifion a'r Cyhoedd y Rhaglen DSPP.</p>	Cymeradwywyd	Dim i'w nodi
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	<p>Yn ystod ac ar ôl y gweithgaredd ymgysylltu, dadansoddodd IGDC themâu, teimladau a negeseuon allweddol, a threfnodd sylwadau penodol i gefnogi'r adolygiad o'r strategaeth ddrafft.</p> <p>Newidiadau allweddol i'r strategaeth ddrafft</p> <p>Roedd IGDC wedi olrhain pob un o'r sylwadau a'r awgrymiadau ac wedi adlewyrchu ar y teimlad a'r adborth a dderbyniwyd ac mae'r dadansoddiad wedi'i rannu â'r tîm Gweithredol a'i drafod mewn Diwrnod Datblygu Bwrdd.</p> <p>Ni wnaed unrhyw newidiadau i'r Diben, Gweledigaeth, Cenhadaeth na'r Egwyddorion, a chymeradwywyd pob un ohonynt yn gryf yn yr adborth a dderbyniwyd.</p> <p>Roedd rhai mân newidiadau wedi'u gwneud i eiriad rhai o'r amcanion strategol ac ychwanegwyd dau amcan newydd, yn seiliedig ar y sylwadau a dderbyniwyd, fel a ganlyn:</p> <ul style="list-style-type: none"> • Amcan ychwanegol yng Nghenhadaeth 1: Sefydlu fframwaith Cymru gyfan ar gyfer rhannu data iechyd a gofal cymdeithasol • Amcan ychwanegol yng Nghenhadaeth 4: Defnyddio deallusrwydd artiffisial a thechnolegau awtomeiddio, yn ddiogel ac yn foesebol, gan sicrhau gwelliannau blwyddyn ar ôl blwyddyn mewn effeithlonrwydd a chynhyrchiant ar draws GIG Cymru <p>Gwnaed yr arsylwadau canlynol:</p> <p>Diolchwyd i'r tîm ac i randdeiliaid am eu gwaith a'u mewnbwn dros y 9 mis o ddatblygu'r strategaeth;</p> <p>Strwythur clir a glân y strategaeth derfynol, gan nodi pwrpas a'r cynllun i gyflawni hyn gan gynnwys rhai nodau uchelgeisiol iawn;</p> <p>Y gwaith agos rhwng strategaeth a chyllid wrth ddefnyddio buddion i bennu gwerth a chreu disgyblaeth gryfach ar draws y sefydliad cyfan;</p> <p>Amlinellu cyfeiriad cryf gydag amcanion yn cael eu holrhain drwy'r CTCL, gyda diweddariadau ar gynnydd yn erbyn yr ugain amcan i'w dwyn yn ôl yn flynyddol o ran ein hasesiad;</p> <p>Croesawu'r ychwanegiad o sefydlu fframwaith Cymru gyfan a chynnwys y defnydd o Ddeallusrwydd Artiffisial ac awtomeiddio;</p> <p>Strategaeth Deallusrwydd Artiffisial bosibl, sut y caiff ei defnyddio ar draws GIG Cymru, gan weithio'n agos gyda LLC i gynllunio a llywio adnoddau a'r effaith, gan lywio gyda Phartneriaid y GIG hefyd;</p> <p>Penderfynodd y Bwrdd:</p> <p>GYMERADWYO Strategaeth Hirdymor IGDC.</p>		
4.2	<p>Adroddiad Cyllid</p> <p>Cyflwynodd COL yr adroddiad cyllid ar gyfer y cyfnod yn diweddu 29 Ionawr 2024 gan nodi bod gan IGDC hyder uchel i gyrraedd ei dargedau ariannol statudol. Mae'r sefyllfa diwedd</p>	Derbyniwyd a Thrafodwyd	Dim i'w nodi

blwyddyn yn cael ei rheoli i sicrhau canlyniad cytbwys ac y gellir ymdopi â phwysau sy'n ymwneud â chefnogi mudo'r ganolfan ddata.

Mae'r uchafbwyntiau perfformiad ar gyfer y cyfnod hyd at 29 Chwefror yn erbyn mesurau cyllid allweddol fel a ganlyn:

- Refeniw: Mae IGDC yn nodi tanwariant refeniw o £0.116m o adennill costau ar gyfer y cyfnod hyd at 31 Hydref; Er bod cyflogau'n parhau i fod ar ei hôl hi o ran gwariant a broffiliwyd oherwydd oedi recriwtio, caiff hyn ei wrthbwysu'n sylweddol gan gynnydd mewn gwariant nad yw'n ymwneud â chyflogau wrth i IGDC barhau i sicrhau capasiti drwy gyflenwyr trydydd parti, rhaglenni carlam fel gweithgarwch parodrwydd dull Cwmwl a Chynnyrch a chymorth mewnol i'r mudo canolfan ddata.
 - COVID-19: Derbyniodd IGDC £7.4m o gyllid a'r gwariant hyd yma yw £5.8m.
 - Cronfa Buddsoddi â Blaenoriaeth Ddigidol: Rhagwelir cyfanswm o £33.554m mewn cyllid refeniw gyda gwariant presennol o £29.440m. Mae'r cynnydd mawr yng nghyfradd rhedeg gwariant mis Mawrth yn sylweddol o ganlyniad i gyflawniadau cerrig milltir cyflenwyr trydydd parti a threuliau i sefydliadau eraill GIG Cymru mewn cynlluniau NDR, DSPP, DMTP.
- PSPP: Polisi Taliadau Sector Cyhoeddus targed: roedd y targed wedi cael ei ragori gyda 97% o anfonebau nad ydynt yn rhan o'r GIG yn cael eu talu o fewn 30 niwrnod;
- Arian parod: Mae gan IGDC falans arian parod o £4.9m ar 29 Chwefror. Mae'r balans wedi cynyddu ers mis Ionawr i baratoi ar gyfer gwariant diwedd blwyddyn ym mis Mawrth.
- Cyfalaf: Mae gwariant hyd at gyfansymiau mis Chwefror yn £16.440m yn erbyn CRL o £17.888m. Tanwariant o £0.017m yn erbyn y cynllun cyfnod a balans gwariant gweddilliol o £1.448m (8%) i'w gwblhau cyn diwedd y flwyddyn.

Nodwyd datblygiadau ers Bwrdd mis Tachwedd fel a ganlyn:

- Cyllid DPIF a COVID: Yn ystod mis Ionawr, cadarnhawyd bod sefyllfa gyllido DPIF a COVID bellach wedi'u pennu'n derfynol ar gyfer 2023/24, gyda'r canlyniad y bydd yn ofynnol yn awr i IGDC reoli unrhyw orwariant neu danwariant ar gyfer y flwyddyn ariannol gan drosglwyddo risg ariannol ar gyfer y flwyddyn i bob pwrpas.
- Rhaglen Gofal Llygaid Digidol: Mae cynnig buddsoddi digidol bellach wedi'i ddrافتio. Bwriad y papur yw rhoi digon o wybodaeth i LLC i benderfynu ar ei llwybr dewisol ar gyfer dyfodol y Rhaglen. Fel rhan o ymgysylltu ehangach mae pob Bwrdd Iechyd wedi cyfrannu at y

cynllun ariannol drwy nodi a chytuno ar set gyffredin o adnoddau ar draws pob sefydliad. Rhagwelir y bydd y papur yn cael ei gyflwyno ym mis Mawrth.

- Gwasanaethau Digidol i Gleifion a'r Cyhoedd (Ap y GIG): Mae achos busnes wedi'i ddrafftio i ategu'r cais am ddarpariaeth ariannu barhaus i gefnogi gweithrediad Ap GIG Cymru yn barhaus. Bydd yr achos yn cael ei gyflwyno ddiwedd mis Mawrth i Lywodraeth Cymru ei ystyried.
- Trosglwyddo Canolfan Ddata: O ganlyniad i gyfyngiad mawr, mae'r amserlenni ar gyfer y mudo wedi'u gwthio i fis Mawrth, mae'r mis hwn hefyd wedi bod yn hynod heriol gydag oedi wrth osod y datrysiaid ffibr llwyd (gan effeithio ar y llwybr critigol ar gyfer gweithgarwch rhwydweithio) oherwydd cyfyngiadau adnoddau gan gyflenwr trydydd parti a streiciau'r meddygon iau yn achosi oedi. Mae cynlluniau'n cael eu datblygu ar hyn o bryd i benderfynu a fydd hyn yn effeithio ar weithgarwch yn y flwyddyn ariannol newydd. Mae'r amlygiad posibl presennol tua £0.2m mewn llithriad, a all fod angen ei reoli.
- Cyfrifon Diwedd y Flwyddyn: Mae amserlen a thempledi cyfrifon diwedd y flwyddyn terfynol bellach wedi'u cyhoeddi'n ffurfiol gyda'r dyddiadau terfynol wedi'u hymgorffori o fewn llinellau amser y cynllun cyflawni. Mae dyddiadau allweddol yn cynnwys:
 - 02/05/24: Sefyllfa Ariannol Diwrnod 9 Derfynol wedi'i chyflwyno i LLC.
 - 03/05/24: Cyfrifon Drafft wedi'u Cyflwyno i LLC.
 - 15/07/24: Cyfrifon Terfynol wedi'u cyflwyno i LLC gan Archwilio Cymru.

Bydd yr adolygiadau llywodraethu a sicrwydd priodol yn cael eu trefnu i fodloni'r amserlenni hyn.

- Trosolwg o Gynllun Ariannol 2024/25: Mae IGDC wedi sefydlu ei gynllun ariannol ar gyfer tymor y CTCl. Mae'n trosi'r amcanion, y gweithgaredd a'r gofynion adnoddau canlyniadol i ffurfio rhagolwg cwbl integredig.
- Tybiaethau ariannu a ymgorfforir yn y cynllun: Ar gyfer 2024/25 rhagwelir yr incwm canlynol gan Lywodraeth Cymru:
 - Yn ystod y mis mae IGDC wedi derbyn cadarnhad o'i gyllid reffeniw Craidd (cyfanswm o £88.3m) ar gyfer:

Gweithrediadau Craidd AIA	£53.6m
Dibrisiant	£8.1m
Gwasanaethau Digidol COVID	£7.4m
Gofal Sylfaenol - Rheoli Gwybodaeth a Thechnoleg	£19.2m

Rhagwelir hefyd arian refeniw canolog cylchol pellach o ddyfarniad cyflog 2023/24 (cyfanswm o £2.8m). Mae cyfalaf dewisol gwerth £2.9m hefyd wedi'i gadarnhau'n ffurfiol.

- Ar hyn o bryd mae Cyllid DPIF yn parhau i fod heb ei gadarnhau'n ffurfiol, fodd bynnag rhagwelir y bydd cyfanswm rheolaeth refeniw o £28m yn cael ei rannu (yn sylweddol llai na'r hyn a dybiwyd yn wreiddiol) wedi'i gefnogi gan gyfalaf o £18.2m.

I gefnogi gwasanaethau gweithredol a buddsoddiadau digidol, rhagwelir yr incwm canlynol (cyfanswm o £48.9m) drwy sefydliadau GIG Cymru:

CLG/Arall £16.6m

Trwyddedu Digidol Cymru Gyfan
£30.1m

Cyfraniadau Buddsoddi Digidol y GIG £2.2m

- Tybiaethau gwariant: Mae costau ychwanegol wedi'u hymgorffori yn y pwysau a ragwelir o ganlyniad i'r adnoddau sydd eu hangen i gefnogi'r gwaith o ddarparu gwasanaethau newydd o ganlyniad i fuddsoddiad digidol wedi'i gwblhau, chwyddiant cyffredinol (wedi'i briodoli wrth ystyried rhagolwg BoE) yn ogystal â phwysau a thwf costau digidol sy'n benodol i'r sector.
- Camau lliniarol i adennill costau: Er mwyn gwrthbwysu pwysau costau cynllunio a nodwyd, mae IGDC wedi nodi targed arbedion i'w gyflawni drwy raglenni gwella costau rheolaidd ar lefel cyfarwyddiaethau. Yn arwain at ofyniad arbedion o £5.8m dros y tymor cynllunio (£1.5m yn 24/25, £2.0m yn 25/26 a £2.3m yn 2026/27 yn y drefn honno) er mwyn adennill costau.

O ran y dull o ymdrin â phroses cynllunio ariannol 2024/25, nodwyd y materion allweddol fel a ganlyn:

- Cynllun Ariannol CTCl: Mae IGDC wedi cynhyrchu cynllun cytbwys ar gyfer y tymor, fodd bynnag mae'r ffocws dros gyfnod y CTCl yn parhau ar weithredu model ariannu diwygiedig sy'n cefnogi modelau darparu gwasanaeth presennol ac yn y dyfodol a thwf tra'n sefydlu ffrwd waith "Dod o Hyd i Fwy o Werth" mewnol i nodi a gweithredu mentrau strategol er mwyn cynyddu effeithlonrwydd, osgoi costau a chynhyrchu arbedion rheolaidd ar gyfer y sefydliad a'r system gyfan.
- Cyllid DPIF: Mae ansicrwydd diweddar ynghylch lefel y cyllid buddsoddi wedi golygu bod angen asesiadau effaith manwl. Mae'r CTCl yn gosod y dull o reoli'r ansicrwydd hwn a allai olygu bod angen ailadrodd y cynllun ariannol sylfaenol ymhellach.
- Cyllid cynaliadwy: Mae IGDC yn parhau i gysylltu â Llywodraeth Cymru i gynhyrchu briff polisi sy'n nodi'r

	<p>cefndir (gan gynnwys yr heriau presennol), opsiynau ac argymhelliad ar gyfer mynd i'r afael â'r heriau presennol. Yn benodol, bydd hyn yn archwilio sut mae IGDC yn cael ei ariannu i gynnal a darparu gwasanaethau digidol Cymru gyfan, megis Ap GIG Cymru, yr Adnodd Data Cenedlaethol, a'r Datrysiad Gwybodeg Canser ochr yn ochr â model optimaidd i gefnogi gweithgarwch buddsoddi digidol effeithiol. Mae IGDC yn gweithio'n agos gydag arbenigwyr pwnc allanol i lywio briff y disgwylir i Lywodraeth Cymru ei lunio ar gyfer ystyriaeth Weinidogol.</p> <ul style="list-style-type: none"> TAW Microsoft O365: Mae arweinwyr cyllid IGDC mewn cysylltiad wythnosol â'n hymgyngorwyr TAW ar ôl i'r hawliad gael ei uwchgyfeirio'n ddiweddar i dîm polisi mewnol CThEF. O ran amseru, ni ddisgwylir o hyd y bydd CThEF yn dod yn ôl gyda dyfarniad y flwyddyn ariannol hon gan fod nifer sylweddol o randdeiliaid yn ymwneud â'u timau mewnol o hyd sydd angen eu cymeradwyo. <p>Gwnaed y sylwadau a ganlyn ar y sefyllfa bresennol:</p> <p>Roedd prosesau recriwtio'n cael eu craffu'n wahanol o ran cyflenwi swyddi digidol heb fod yn uniongyrchol fel cymorth a gweinyddu, i recriwtio hanfodol sy'n seiliedig ar gynnyrch. Roedd y gwahaniaethau yn y dull recriwtio yn dibynnu ar y maes busnes, er mwyn cydbwysu cryfhau yn erbyn effeithlonrwydd;</p> <p>Cynyddodd nifer y staff o 1078 i 1206, sef cynnydd o 12% eleni;</p> <p>O ran y Cyfrifon Blyneddol, mae'r gwersi a nodwyd y llynedd wedi effeithio ar ddull eleni, ac wedi'i lywio. Cyfarfu'r tîm cyllid ag Archwilio Cymru i amlinellu cynnydd gweladwy ac adrodd er mwyn nodi unrhyw faterion a chynllunio dull i ddatrys o'r ddwy ochr gyda llai o effaith;</p> <p>Wrth edrych ymlaen, nodwyd y canlynol:</p> <p>Gallai'r model ariannu cynaliadwy sydd wedi'i gynnwys o dan gyfleoedd ariannol yn yr adroddiad hefyd gael ei adlewyrchu yn y maes risg allweddol;</p> <p>Roedd angen llwybr tyngedfennol i gyflawni agwedd IGDC o ran y model gweithredu newydd, meddwl ariannol tymor hwy a llywio cynllun strategol;</p> <p>Fel grŵp, gan gynnwys LLC, roedd yn dod yn gliriach ond roedd angen dangos gwerth ac effaith, er mwyn deall dull ariannu cynaliadwy.</p> <p>Penderfynodd y Bwrdd:</p> <p>DDERBYN a THRAFOD yr Adroddiad Cyllid.</p>		
4.3	<p>CTCI 2024-27</p> <p>Cyflwynodd Ifan Evans, Cyfarwyddwr Gweithredol Strategaeth (IE), yr adroddiad ar gynnydd y CTCI gan nodi'r canlynol:</p> <ul style="list-style-type: none"> Dyddiad cau Llywodraeth Cymru ar gyfer cyflwyno yw 29 Mawrth 2024, yn dilyn cymeradwyaeth gan y Bwrdd AIA; Mae adolygiad o'r prif gyflawniadau wedi bod yn broses 	Cymeradwywyd	Dim i'w nodi

barhaus gyda'r tîm Gweithredol, y Grŵp Cynllunio a Rheoli Perfformiad (PPMG), Arweinwyr Portffolio a pherchnogion cerrig milltir ac adnoddau rhwng mis Hydref 2023 a mis Chwefror 2024. Bu ymgysylltu parhaus hefyd â rhanddeiliaid, sy'n cynnwys cynllunio ar y cyd â phartneriaid gweithredu o sefydliadau eraill y GIG. Mae'r ddogfen derfynol hon yn benllanw'r ymarfer.

- Cyllid wedi'i Gadarnhau. Mae Cyllid Llywodraeth Cymru ar gyfer Gofal Craidd, Gofal COVID a Gofal Sylfaenol 2024/25 bellach wedi'i gadarnhau'n ffurfiol. Mae'r cynllun dros dro yn gyson â thybjaethau egwyddor cynllunio cyhoeddedig sy'n ymgorffori cynnydd a ragwelir o 3.67% yng nghyllid Llywodraeth Cymru a CLG.
- Cytundebau Lefel Gwasanaeth Mae IGDC wedi cwblhau sesiynau 1-1 manwl gyda sefydliadau sy'n darparu tryloywder ynghylch cynnydd mewn costau a'r pwysau ariannol a wyneb. Mae'r ymarfer wedi'i groesawu ac mae disgwyl i bob sefydliad lofnodi Cytundebau Lefel Gwasanaeth yn ffurfiol ym mis Mawrth.
- Cronfa Fuddsoddi Blaenoriaethau Digidol (DPIF) Yn dilyn trafodaethau trwy fis Chwefror, mae Llywodraeth Cymru wedi cadarnhau cyfanswm rheoledig o £28m ar gyfer rhaglenni cenedlaethol a ariennir gan y DPIF. Mae hyn yn ostyngiad sylweddol yn erbyn y cyllid a ragwelir o £36.4m (yn seiliedig ar yr ohebiaeth ariannu a dderbyniwyd, ac ar gyllid a nodwyd drwy drafodaethau rheolaidd â Llywodraeth Cymru).
- Bydd y gostyngiad mewn cyllid, a gadarnhawyd yn hwyr ym mhroses gynllunio IGDC, yn cael effaith ar gynlluniau cyflawni'r CTCL, ar gynlluniau cyflawni rhaglenni, ac ar gynlluniau cyflawni partneriaid. Mae IGDC wedi adlewyrchu hyn yn ein cynlluniau cyflawni ar lefel CTCL ond bydd angen gweithio drwy'r effaith hon yn fanwl gan ddefnyddio'r broses sefydledig o reoli newid ar y lefel cerrig milltir yn y Cynllun Busnes Blynnyddol.

Gweithgareddau Sicrwydd

Mae'r gweithgareddau canlynol wedi'u cynnal i roi sicrwydd i'r Bwrdd AIA ynghylch proses ddatblygu'r CTCL:

- Hydref 2023. Gweithdai ar gyfer 14 Portffolio i ddatblygu cynlluniau cyflawni â blaenoriaeth
- Rhagfyr 2023. Gweithdy cyfarwyddwyr gweithredol a man gwirio yn ailgadarnhau ymagwedd a blaenoriaethau
- Ionawr 2024. Cerrig milltir cyflawni mawr wedi'u diffinio. Ymrwymadau allweddol a rennir yn Sesiwn Datblygu Bwrdd AIA fis Ionawr
- Chwefror 2024. Adolygiad o brif amcanion ac amserlenni yn y CTCL a'u haliniad i strategaeth newydd IGDC mewn Sesiwn Datblygu Bwrdd.
- Ion/Chwe/Maw 2024. Mae ymarfer sicrwydd cynllunio mewnol wedi'i gynnal i brofi'r canlynol:

- CTCI / Strategaeth. A yw mapiau ffordd CTCI yn gwneud cynnydd tuag at amcanion strategol IGDC ar gyfer 2030, o ystyried cyfnod y CTCI hwn a fydd yn mynd â ni 50% o'r ffordd yno.
- Mapiau Ffyrdd > Cerrig Milltir. A oes gan bob map ffordd CTCI gerrig milltir manwl yng Nghynllun Busnes blynyddol 2024-2025, gan mai dyma'r lefel y mae perfformiad yn erbyn y cynllun yn digwydd arni. Bydd cerrig milltir yn cael eu monitro'n ffurfiol drwy gydol y flwyddyn.
- Blaenoriaethu Cerrig Milltir. A yw cerrig milltir Cynllun Busnes yn cysylltu ag amcan CTCI. Cynhelir ymarfer mapio fel rhan o'r cylch cynllunio sy'n cynnwys pennu lefel flaenoriaeth i bob carreg filltir, gyda cherrig milltir sy'n gysylltiedig â mapiau ffordd CTCI yn cael y flaenoriaeth uchaf. Mae hyn yn caniatáu ailasesiad o aseiniu capasiti yn ystod y flwyddyn.
- Cario Cerrig Milltir Drosodd. Beth yw maint yr ansicrwydd ynghylch y cerrig milltir sy'n weddill eleni – a fydd angen cario unrhyw gerrig milltir drosodd o 2023/24 i 2024/25?
- Capasiti. A oes gennym ni'r capasiti i gyflawni'r cynllun. Cynhaliwyd sesiynau ar gyfer perchnogion cerrig milltir i drafod cynlluniau gyda dros 30 o berchnogion adnoddau yn ystod Chwefror 2024. Mae hyn yn caniatáu i ofynion gael eu trafod ac i berchnogion adnoddau amlygu unrhyw risgiau o ran capasiti.
- Blaenoriaethau rhanddeiliaid. A yw ein blaenoriaethau yn cysylltu â blaenoriaethau Llywodraeth Cymru a Byrddau lechyd. Mae cynlluniau tair blynedd ar y cyd â Byrddau lechyd wedi'u rhannu yn ystod y flwyddyn ac mae'r CTCI yn cynnwys prosiectau sydd ar y gweill lle gofynnwyd am feysydd gwaith mawr newydd ond heb eu cadarnhau. Mae blaenoriaethau gweinidogol yn yrwyr sy'n cael sylw ym mhob amserlen portffolio.

Gyda'r materion a ganlyn wedi'u codi i'w hystyried:

- Cyllid CTCI – Os na chaiff y cyllid a ragwelir ei gadarnhau (gan Lywodraeth Cymru a/neu gan sefydliadau'r GIG drwy Gytundebau Lefel Gwasanaeth) yna bydd y costau ymrwymedig ac anochel yn dod yn bwysau costau sefydliadol gan arwain at sefyllfa gorwariant diwedd blwyddyn a ragwelir.
- Rheoli Newid – mae'r cyfanswm rheoledig ar gyfer cyllid DPIF yn sylweddol yn llai na'r disgwyl (£8.4m). Adlewyrchir hyn yn y CTCI drwy'r arwydd glas/melyn rheolaidd sy'n nodi a yw adnoddau wedi'u cadarnhau, ond ni fu digon o amser i weithio drwy effaith llai o gyllid i lawr i lefel Cerrig Milltir. Mae ein dull o reoli'r newidiadau hyn wedi'i nodi yn y CTCI.

Sicrwydd i'n rhanddeiliaid ein bod yn ymgysylltu â'r cyfyngiadau adnoddau.

Bydd llythyr i LLC yn nodi goblygiadau'r cyfyngiadau ariannu ar gyfer peidio â chyflawni a'r penderfyniadau y mae'n rhaid eu

	<p>gwneud;</p> <p>Penderfynodd y Bwrdd:</p> <p>GYMERADWYO CTCI 2024-27</p>		
4.4	<p>Diweddariad ar y Cynllun Cydraddoldeb Strategol</p> <p>Cyflwynodd Sarah-Jane Taylor, Cyfarwyddwr Pobl a Datblygiad Sefydliadol (SJ), y diweddariad ar y Cynllun Cydraddoldeb Strategol gan nodi bod yr adroddiad:</p> <ul style="list-style-type: none"> yn rhoi'r sicrwydd bod y camau gweithredu a'r ymrwymiad yn y CCS yn cael eu symud ymlaen i'r cynllun. yn amlygu gwerth parhaus Rhwydwaith Cydraddoldeb, Amrywiaeth a Chynhwysiant sefydledig ac ymgysylltiedig i'r sefydliad wrth gyflawni'r amcanion a amlinellir yn y Cynllun Cydraddoldeb Strategol. y camau nesaf a'r gweithgaredd arfaethedig yn chwarterer 1 a 2 2024-25. <p>Y risg allweddol yw'r angen i sicrhau cyllid hirdymor i gadarnhau'r Arweinydd Cydraddoldeb, Amrywiaeth a Chynhwysiant sy'n arwain yr ymrwymadau Cydraddoldeb, Amrywiaeth a Chynhwysiant yn sefydliadol ac yn gweithio'n agos gydag amrywiol weithgorau cydraddoldeb ac allgymorth Cymru gyfan.</p> <ul style="list-style-type: none"> Nodwyd y gwaith ychwanegol a wnaed fel a ganlyn: Diwrnod talent newydd i weithwyr bandiau 3-5; Cael ardystiad ISO mewn Amrywiaeth a Chynhwysiant; Trafodaethau 'Tentalks' ar gydraddoldeb ac amrywiaeth; Ymgorffori arferion a pholisïau; Dathlu Diwrnod Rhyngwladol y Menywod. Datgelodd arolwg staff fod yr agenda iechyd a lles wedi'i chysylltu'n agos iawn â Chydraddoldeb, Amrywiaeth a Chynhwysiant gyda nifer o fentrau ar waith i weithio'n fwy call; Rhaglen drawsnewid i fod i ddechrau gyrru ymddygiadau, y cenadaethau, a chydweithio, ochr yn ochr â pharhau i ddatblygu talent. <p>Yn ogystal, nodwyd:</p> <p>Bydd digwyddiad Rhwydwaith Staff GIG Cymru Gyfan ym mis Mai yn rhoi cyfle i edrych ar arfer gorau, rhannu pryderon a rhwystrau, ac o bosibl ddod â rhai ffyrdd newydd o feddwl yn ôl y gellid eu hymgorffori yn y dyfodol;</p> <p>Mae newid sefydliadol a datblygiad pobl wedi bod yn gadarnhaol iawn i'r gweithlu presennol gan gynnwys y dull strategol o recriwtio.</p> <p>Penderfynodd y Bwrdd:</p> <p>NODI Diweddariad y Cynllun Cydraddoldeb Strategol.</p>	Nodwyd	Dim i'w nodi

<p>4.5</p>	<p>Diweddariad ar Gynhwysiant Digidol</p> <p>Rhoddodd Helen Thomas, Prif Swyddog Gweithredol (HT), y mewnwelediad a ganlyn o'r adroddiad:</p> <p>Yn 2022, llofnododd IGDC y Siarter Cynhwysiant Digidol gydag ymrwymiad yn erbyn chwe addewid. Roedd IGDC eisoes yn gwneud gwaith i gefnogi'r maes hwn, gyda rhai arferion da wedi'u nodi, ond yn aml nid oedd yn amlwg neu'n digwydd ar ei ben ei hun. Roeddem yn awyddus i gyflwyno fframwaith ar gyfer dull gweithredu cyson a chydgysylltiedig.</p> <p>Yn 2023 sefydlwyd Gweithgor Cynhwysiant Digidol IGDC i sicrhau bod cynhwysiant digidol yn cael ei wreiddio ar draws IGDC, a thrwy nodi cyfleoedd a dysgu parhaus. Trwy Gynllun Gweithredu Cynhwysiant Digidol IGDC mae IGDC wedi ceisio dod â gweithgareddau ynghyd, gan greu gwelededd o dan un ymbarél, a diffinio mesurau ac adroddiadau i asesu cynnydd. Mae'r cynllun gweithredu yn categoreiddio gweithgareddau i'r meysydd isod, gyda rhai yn fwy datblygedig nag eraill:</p> <ul style="list-style-type: none"> • Gwreiddio ar draws IGDC • Grymuso cymunedau • Grymuso cleifion a'r cyhoedd • Sicrhau hygyrchedd • Datblygu sgiliau'r dyfodol • Gweithio mewn partneriaeth <p>Roedd gweithio gyda phartneriaid a rhanddeiliaid eraill yn hanfodol i gefnogi'r agenda hon ac mae'r cynllun gweithredu yn rhoi pwyslais cryf ar weithio mewn partneriaeth.</p> <p>Gweithgareddau yn y dyfodol</p> <p>Ochr yn ochr â datblygu'r meysydd uchod, mae IGDC wedi comisiynu Cwmpass i gynnal adolygiad Cynhwysiant Digidol gydag amrywiaeth o randdeiliaid allweddol i helpu IGDC i ddeall a mynd i'r afael â'r amcanion canlynol:</p> <ul style="list-style-type: none"> • Ymgysylltu – beth yw'r dulliau gorau o ymgysylltu â lleisiau na chlywir yn aml fel y gellir adeiladu perthnasoedd o ymddiriedaeth i rannu pŵer a chyfrifoldeb a chymryd rhan yn effeithlon mewn darnau o waith a nodwyd yn y dyfodol sy'n ymwneud ag iechyd digidol. • Ecosystemau – nodi mapio'r ecosystemau i alluogi dinasyddion a chlinigwyr i gymryd rhan yn natblygiad gwasanaethau iechyd digidol yng Nghymru yn y dyfodol. • Rhwydweithiau – sut i roi lleisiau dinasyddion a chlinigwyr yn gyntaf drwy ddatblygu rhwydweithiau ar gyfer cyfranogiad sy'n gweithredu ar draws seilios a nodwyd. • Ariannu – beth yw'r argymhellion ar gyfer cyllid parhaus sydd ei angen i ddatblygu systemau iechyd 	<p>Nodwyd</p>	<p>Dim i'w nodi</p>
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	<p>digidol sy'n cael eu cydgyhyrchu gyda dinasyddion ac sy'n diwallu eu hanghenion.</p> <p>Hyrwyddo ein gwaith</p> <p>Bydd IGDC yn ceisio hyrwyddo Gweithgor Cynhwysiant Digidol IGDC ymhellach ac annog cyfleoedd i staff gefnogi'r agenda hon.</p> <p>Gwnaed y sylwadau canlynol:</p> <p>Roedd cael gweledigaeth glir ar gyfer rôl IGDC o fewn yr agenda Cynhwysiant Digidol yn hanfodol i sicrhau bod ymdrechion yn cael eu canolbwyntio yn y ffordd gywir wrth weithio gyda phartneriaid;</p> <p>Nodwyd pwysigrwydd y gwaith parhaus o ran ymgysylltu i gyrraedd y grwpiau mwyaf ymylol o fewn y grwpiau cymunedol.</p> <p>Penderfynodd y Bwrdd:</p> <p>NODI'R Diweddariad Cynhwysiant Digidol.</p>		
4.6	<p>Adroddiad Caffael Strategol</p> <p>Nododd COL o Gaffael 1 Mawrth 2024 a drosglwyddwyd yn ffurfiol i Gyfarwyddiaeth yr FBA. Cyflwynodd COL yr adroddiad gyda'r Dyfarniad Contract a'r Memorandwm Dealltwriaeth a ganlyn, y ddau wedi'u cyflwyno i'w hystyried gan y Bwrdd i'w cymeradwyo:</p> <p>(i) P879 Cytundeb Fframwaith Partner Darparu Cynnyrch Ystwyth (Darganfod, Datblygu, Defnyddio).</p> <p>Contractwr: Kainos</p> <p>Cyfnod: 01 Ebrill 2024 i 31 Mawrth 2028</p> <p>Gwerth: Cyfanswm Gwerth y Contract gan gynnwys yr opsiynau estyniad yw £20,000,000.00 (heb gynnwys TAW)</p> <p>Cais am Gymeradwyaeth: Dyfarnu'r Contract</p> <p>Nid yw'r Cytundeb Fframwaith yn ymrwymo IGDC i unrhyw wariant a bydd unrhyw ymrwymiad ariannol ond yn cael ei wneud yn dilyn proses yn ôl y gofyn.</p> <p>Sylwch y dylai pob trefniant yn ôl y gofyn fod yn unol â'r cwmpas a'r weithdrefn yn ôl y gofyn o dan y Cytundeb Fframwaith.</p> <p>Bydd y Cytundeb Fframwaith yn cael ei ategu gan Delerau ac Amodau Safonol GIG Cymru ar gyfer Gwasanaethau v4 2023.</p> <p>Yn ogystal,</p> <ul style="list-style-type: none"> a) Mae'r caffael wedi'i wneud yn unol â gofynion SFIs, gan gynnwys PCR2015, fel y sicrhawyd gan Bennaeth y Gwasanaethau Masnachol. b) Mae tîm gwerthuso IGDC, sy'n cynnwys arbenigwyr pwnc allweddol, wedi cymeradwyo'r dull caffael, gan gynnwys y prosesau dethol a gwerthuso a chanlyniad y dyfarniad, fel y sicrhawyd gan y Cyfarwyddwr Gweithredol Strategaeth. c) Nid yw'r Cytundeb Fframwaith yn ymrwymo IGDC i 	Cymeradwywyd	Dim i'w nodi

unrhyw wariant a dim ond ar ôl i gytundeb yn ôl y gofyn gael ei wneud y bydd unrhyw ymrwymiad i wariant yn cael ei wneud.

- d) Rhoddwyd gwybod i Lywodraeth Cymru yn unol â'r Rheolau Sefydlog am fwriad IGDC i wneud y Cytundeb hwn.

Gwnaed yr arsylwadau canlynol:

Darparu manylion esboniadol o beth yw fframwaith a sut mae'n cael ei ddefnyddio o ran darparu gwybodaeth i'r cyhoedd er mwyn deall sut mae'n gweithio.

(ii) P642.19C System Imiwneiddio Cymru ("WIS") – Rhaglen Frechu i gefnogi Covid-19

Contractwr: Swyddfa'r Cabinet

Cyfnod: 01 Ebrill 2024 i 31 Mawrth 2025

Gwerth: Cyfanswm Gwerth y Contract yw £2,500,000.00 (heb gynnwys TAW)

Cais am Gymeradwyaeth: Cymeradwyaeth y Memorandwm Dealltwriaeth

Mae cyllid o £2.5m wedi'i ddyrannu gan Lywodraeth Cymru i IGDC er mwyn parhau â'r ddarpariaeth negeseuon gan GOV.UK. Hysbysu o fis Ebrill 2024 ac ar y sail honno y gwneir y papur hwn. Sylwch y codir tâl ar yr Awdurdod ar sail defnydd.

Cydymffurfiwyd â'r Rheoliadau Caffael fel y nodir isod:

Nid oedd angen gwneud unrhyw gaffael cystadleuol yn yr achos hwn am y rhesymau a ganlyn:

- Mae'r Memorandwm Dealltwriaeth yn Gontract Cydweithredu lle mae Gwasanaeth Digidol y Llywodraeth (GDS) fel corff prynu canolog (fel y'i diffinnir yn rheoliad 37(10)(a) o'r Rheoliadau Contractau Cyhoeddus (PCR2015)) yn caffael gwasanaethau i bob Cwsmer ar draws y Sector Cyhoeddus.
- Mae'r GDS yn caffael gwasanaethau negeseuon (gan gynnwys negeseuon SMS ac e-byst) gan gyflenwyr yn y sector preifat, yn unol â Rheoliadau Contractau Cyhoeddus 2015. Rheoliadau 37(8) a 37(4) 37(10)(a):
 - o Caffael cyflenwadau neu wasanaethau, neu'r ddau, a fwriedir ar gyfer awdurdodau contractio;
 - o dyfarnu contractau cyhoeddus neu gwblhau cytundebau fframwaith ar gyfer gwaith, cyflenwadau neu wasanaethau a fwriedir ar gyfer awdurdodau contractio.

Yn ogystal,

- a) Mae'r Memorandwm Dealltwriaeth yn cynnwys Cytundeb Prosesu Data a Chyllid i'w ddefnyddio o GOV.UK Notify. Nid yw'r Cytundeb Prosesu Data yn gontract ar gyfer caffael gwasanaethau, ac felly mae'n disgyn y tu allan i'r diffiniad o "gaffael" yn rheoliad 2 o Rheoliadau Contractau Cyhoeddus 2015. Mae'r cytundeb hwn yn gyfrwng

	<p>cyfreithiol i GDS wneud yr ymrwymadau sy'n berthnasol i ddeddfwriaeth berthnasol y Ddeddf Diogelu Data a'r GDPR/Deddf Diogelu Data 2018, ac unrhyw gyfreithiau gweithredu cenedlaethol cymwys fel y'u diwygir o bryd i'w gilydd sy'n ymwneud â Phrosesu data personol a phreifatrwydd sy'n ofynnol gan brosesydd data. Nid yw'n cynnwys unrhyw rwymedigaeth i GDS ddarparu'r gwasanaethau hynny. O ganlyniad, mae'r cytundeb hwn y tu allan i gwmpas Rhan 2 o Reoliadau Contractau Cyhoeddus 2015, fel y nodir yn rheoliad 3 o Reoliadau Contractau Cyhoeddus 2015, ac nid oes angen unrhyw gystadleuaeth caffael i ymrwymo i'r cytundeb hwn â GDS gan y Pennaeth Gwasanaethau Masnachol.</p> <p>b) O ganlyniad, nid oes angen unrhyw gystadleuaeth caffael i brynu'r gwasanaethau negeseuon hyn gan GDS, oherwydd bod GDS yn gweithredu fel corff prynu canolog ar gyfer y gweithgaredd hwn, fel y sicrhawyd gan y Pennaeth Gwasanaethau Masnachol.</p> <p>Penderfynodd y Bwrdd:</p> <p>GYMERADWYO'R Adroddiad Caffael Strategol, sy'n cynnwys yr un Dyfarniad Contract ac un Memorandwm Dealltwriaeth a nodir uchod.</p>		
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RHAN 5 – LLYWODRAETHU, RISG, PERFFORMIAD A SICRWYDD

5.1	<p>Asesiad Strwythuredig 2023 ac Adroddiad Archwilio Blynyddol 2023</p> <p>Ymunodd Darren Griffiths a Nathan Couch o Archwilio Cymru i gyflwyno canfyddiadau Asesiad Strwythuredig 2023 ac i nodi Adroddiad Archwilio Blynyddol 2023.</p> <p>Yn gyffredinol, canfu Archwilio Cymru fod trefniadau rheoli llywodraethu corfforaethol, sicrwydd, cynllunio ac ariannol IGDC yn gyffredinol dda gyda rhai cyfleoedd i'w cryfhau ymhellach. Fodd bynnag, mae IGDC yn wynebu risgiau sylweddol o ran adnoddau, ariannol a buddsoddi y bydd angen eu rheoli'n ofalus i sicrhau ei fod yn cyflawni blaenoriaethau uniongyrchol ac amcanion tymor hwy, tra'n parhau i fod yn ariannol gynaliadwy.</p> <p>I gefnogi hyn, canfu Archwilio Cymru fod gan IGDC:</p> <ul style="list-style-type: none"> • Fwrdd sefydlog a chydlynol sy'n cynnal ei fusnes yn briodol, yn effeithiol ac yn dryloyw. Fodd bynnag, erys cyfleoedd i wella rhai trefniadau ymhellach. • Mae systemau sicrwydd yn gadarn ac yn gweithredu'n effeithiol, ond mae cyfleoedd i wella rhai o'r trefniadau hyn ymhellach. • Mae trefniadau cynllunio yn parhau i aeddfedu ond erys cyfleoedd i ddatblygu cynlluniau cyflawni ategol manwl ar gyfer rhai cynlluniau corfforaethol a strategaethau i gefnogi monitro a throsolwg effeithiol. Mae IGDC yn wynebu risgiau sylweddol o ran adnoddau a buddsoddi a allai effeithio ar gyflawni ei flaenoriaethau strategol a thrawsnewidiol allweddol. 	Derbyniwyd er Sicrwydd a Nodwyd	Dim i'w nodi
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	<ul style="list-style-type: none"> Mae IGDC yn parhau i fod ag ymagwedd gyffredinol effeithiol at gynllunio, monitro ac adrodd ariannol. Fodd bynnag, gallai heriau ariannol cynyddol a gorddibyniaeth ar arbedion anghylchol effeithio ar ei gynaliadwyedd ariannol yn y dyfodol. <p>Cododd Asesiad Strwythuredig 2023 bum argymhelliad. Mae'r rhain wedi'u derbyn gan reolwyr, gyda chymau gweithredu a dyddiadau gweithredu priodol.</p> <p>Gwnaed yr arsylwadau canlynol:</p> <p>Arbedion ac effeithlonrwydd hirdymor, yn gysylltiedig yn uniongyrchol â symudiad IGDC i gynnyrch a chwmwl, gan nodi y bydd angen buddsoddiad cyfochrog ar y rhaglen drawsnewid. Yn gyffredinol, mae Archwilio Cymru yn cynnal archwiliad dyfnach ar drefniadau ariannol;</p> <p>Cyllid / CTCL – model hirdymor a goblygiadau ariannol, gyda model arbedion posibl nad ydynt yn ymwneud â chyflogres a allai effeithio ar hyn, o ran cenhadaeth 5 ac arbedion hirdymor;</p> <p>Elw ar fuddsoddiad, i gynnwys buddion system ac arbedion rheolaidd posibl gan IGDC, gan nodi newidiadau gweithlu a all gynhyrchu arbedion;</p> <p>Bwrdd cydlynol sefydlog, amseroedd heriol ac amgylchedd cymhleth, felly ni all IGDC fod yn hunanfodlon;</p> <p>Andrew Daughton fydd y Rheolwr Archwilio newydd o hyn ymlaen;</p> <p>Asesiad teg, gonest, cadarnhaol ar y cyfan, gydag argymhellion ar gyfer ymgysylltu ymhellach â'r cyhoedd, defnyddwyr gwasanaethau a chleifion Cymru;</p> <p>Mae Simon Jones, Cadeirydd IGDC, wedi camu i lawr fel Cadeirydd y Pwyllgor Cyflawni Rhaglenni fel yr argymhellwyd.</p> <p>Penderfynodd y Bwrdd:</p> <p>DDERBYN Asesiad Strwythuredig 2023 er SICRWYDD, a NODI Adroddiad Archwilio Blynyddol 2023.</p>		
5.2	<p>Y Gofrestr Risg Gorfforaethol</p> <p>Nododd Chris Darling, Ysgrifennydd y Bwrdd (CD), y canlynol o adroddiad y Gofrestr Risg Gorfforaethol:</p> <ul style="list-style-type: none"> Wrth ystyried ffactorau amgylcheddol a rhyngwladol dylai aelodau nodi Adroddiad Risgiau Byd-eang Fforwm Economaidd y Byd 2024. Mae'r adroddiad yn ystyried risg o safbwynt rhyngwladol ac yn amlygu nifer o feysydd hynod berthnasol i'w hystyried gan IGDC, a fydd yn cael eu trafod gan aelodau'r Bwrdd yn Niwrnod Datblygu'r Bwrdd a gynhelir ym mis Ebrill 2024. Mae'r isod yn feysydd allweddol o Dirwedd Risgiau Byd-eang Term Fforwm Economaidd y Byd (2024) er cydestun ac i'w hystyried gan y Bwrdd: <ul style="list-style-type: none"> Seiber ansicrwydd Camwybodaeth 	Derbyniwyd a Thrafodwyd	Dim i'w nodi

	<ul style="list-style-type: none"> ○ Canlyniadau andwyol technolegau Deallusrwydd Artiffisial ● Cyhoeddwyd Cofrestr Risg Genedlaethol Llywodraeth EF ym mis Awst 2023, sy'n cynnwys adran ar system seiber-ymosodiad: iechyd a gofal. Bydd dysgu o'r adroddiad hwn yn amodol ar sesiwn Datblygu'r Bwrdd a gynlluniwyd ar gyfer mis Ebrill 2024. ● Mae 16 o risgiau ar y Gofrestr ar hyn o bryd ar Gofrestr Risg Gorfforaethol IGDC. Mae 5 risg breifat, gyda 4 ohonynt i'w hystyried gan y Pwyllgor Llywodraethu a Diogelwch Digidol ac 1 i'w hystyried yn y Pwyllgor Cyflawni Rhaglenni. <p>Ers y cyfarfod diwethaf, ychwanegwyd y risg newydd ganlynol at y gofrestr:</p> <p>DHCW0334 - Effaith cost y tîm pontio</p> <p>OS oes oedi cyn gweithredu tîm cynnyrch Ap mewnol newydd GIG Cymru YNA bydd angen i'r Rhaglen DSPP gefnogi cyfnod estynedig o 'redeg deuol' SY'N ARWAIN AT lai o arian sydd ar gael i gomisiynu gwaith gan y partner darparu allanol.</p> <p>Dilëwyd 3 risg gyhoeddus ers cyfarfod diwethaf y Bwrdd ac amlygwyd y canlynol yn erbyn risgiau eraill;</p> <p>DHCW0332 – Cyllid rhaglen gynaliadwy, lleihau DPIF (1 risg drosfwaol). Roedd gwaith wedi'i gwblhau ar gyfer SRG gan y tîm Cyllid gan nodi bod contractau parhaol nad ydynt yn rhan o'r gyllideb graidd, heb unrhyw gyllid, yn cael eu monitro a chytunwyd ar broses i leihau atebolrwydd. Roedd hyn hefyd yn cael ei gydbwyso â'r angen am set sgiliau strategol.</p> <p>DHCW0333 – System Gofal Dwys WICIS – ceisir sicrwydd ynghylch dyddiadau mynd yn fyw gyda Byrddau Iechyd am ymrwymiad diamod i'w defnyddio ar ddyddiad penodol.</p> <p>DHCW0331 – Ap GIG Cymru – integreiddio yn cael ei symud i dîm mewnol, er mwyn cefnogi dull cynnyrch o weithio, a ddylai fod yn ei le erbyn diwedd mis Medi. Roedd cyllid yn dod o fewn y rhaglen.</p> <p>Penderfynodd y Bwrdd:</p> <p>DDERBYN a THRAFOD y Gofrestr Risg Gorfforaethol</p>		
5.3	<p>Adroddiad Perfformiad Sefydliadol Integredig</p> <p>Cyflwynodd COL yr Adroddiad Perfformiad Sefydliadol Integredig gan nodi bod gwaith sylweddol wedi bod mewn rhaglenni;</p> <p>Bu arbedion effeithlonrwydd o ran cyflwyno brechiad atgyfnerthu COVID y gwanwyn yn ddigidol ac roedd gwaith i symud i'r ganolfan ddata newydd yn mynd rhagddo. Mae'r rhan fwyaf o symudiadau wedi'u hamserlennu i'w cwblhau cyn diwedd y flwyddyn; fodd bynnag, nodwyd bod disgwyl i rwydweithio bellach gael ei gwblhau y flwyddyn nesaf.</p> <p>Gweithrediadau</p> <p>Mae un dangosydd sy'n GOCH, ac mae hyn yn ymwneud â</p>	Derbyniwyd a Thrafodwyd	Dim i'w nodi

Chyflenwi Gwasanaethau Gweithredol. Mae IGDC wedi parhau i brofi aflonyddwch o ganlyniad i drawsnewid y Ganolfan Ddata, sydd wedi effeithio ar rwydweithio ar draws yr ystâd ac sydd bellach ar lwybr hollbwysig. Bydd symudiad y Ganolfan Ddata yn digwydd eleni, fodd bynnag, bydd rhwydweithio a datgomisiynu yn cael eu hymestyn i chwarter 1 y flwyddyn nesaf. Mae IGDC yn nodi effeithiau hyn ar gynllun y flwyddyn nesaf. Mae gwaith gwella ychwanegol ar storio disgiau wedi'i wneud. Mae nifer o faterion rhwydwaith wedi'u nodi ac mae adolygiad cynhwysfawr wedi'i drefnu ym mis Mawrth gan bartner cymorth y rhwydwaith. Yn ogystal, mae gwariant nas rhagwelwyd wedi'i nodi ar galedwedd Profi Pwynt Gofal Cymru (WPoCT).

Profodd IGDC 6 digwyddiad TG mawr yn ystod Ionawr 2024 a 5 ym mis Chwefror 2024, ac nid oedd yr un ohonynt yn torri'r targed datrys y cytunwyd arno.

Roedd IGDC yn sicrhau argaeledd o 99.983% y flwyddyn hyd yma. Fodd bynnag, ni chyflawnodd IGDC y targed Datrys Digwyddiad o 95% (gwir 94%) ar gyfer gwasanaethau cenedlaethol hanfodol oherwydd gwasanaeth newydd sydd wedi'i gyflwyno, a chynhaliwyd hyfforddiant ychwanegol ers hynny.

Rhaglenni Strategol

Ymunodd Ap GIG Cymru â 116 o bractisau ym mis Chwefror, fodd bynnag, mae IGDC wedi derbyn cwynion ac ymholiadau ynghylch yr ap tra oedd yng nghyfnod beta cyhoeddus. Mae'r Ddesg Wasanaeth hefyd wedi derbyn tocynnau cymorth. Mae trafodaethau'n parhau drwy gydol mis Mawrth 2024 i gytuno ar drefniant cymorth ffurfiol. Mae nifer y galwadau sy'n ymwneud â'r Ap wedi lleihau ym mis Chwefror gan adlewyrchu'r gwaith mewnol i fynd i'r afael â phryderon allweddol cychwynnol.

Mae rhaglen System Gwybodaeth Gofal Dwys Cymru (WICIS) hefyd wedi nodi bod gwaith wedi bod yn mynd rhagddo gyda Byrddau Iechyd i ddeall y gofynion yn llawn a gweithio tuag at ddull mabwysiadu 'Cymru Gyfan'. Mae Byrddau Iechyd wedi nodi pryd y byddant yn ceisio gweithredu'r system gyda rhybuddion ynghylch diffygion a defnyddioldeb y system.

Gofal Sylfaenol ac Iechyd Meddwl

Rhodddwyd gwybod i IGDC yn ffurfiol ym mis Ionawr 2024 na fydd un o gyflenwyr Systemau Meddygon Teulu yn bwrw ymlaen â Gorchmynion Defnyddio ar gyfer y contract System Meddygon Teulu nesaf ac y bydd yn tynnu gwasanaethau yng Nghymru yn ôl. Mae tynnu'n ôl yn golygu y bydd angen nifer o fudiadau i'r system amgen yn awr. Bydd gwaith ychwanegol i fudo'r practisau meddygon teulu a goblygiadau ariannol dilynol ac effaith ar staff a rhaglenni gwaith IGDC sydd wedi'u cynnwys yn y CTCL.

Mae'r gwaith o gynllunio a darganfod ar gyfer gosod plattform newydd ar gyfer System Wybodaeth Gofal Cymunedol Cymru (WCCIS) yn parhau i fynd rhagddo. Mae gwelliannau ailadroddus parhaus i'r plattform presennol yn parhau i fod yn heriol er bod cynnydd yn cael ei wneud. Mae'r rhaglen ar hyn o bryd yn rhagweld gorwariant wrth i ni gynnal y rhaglen Cysylltu Gofal

	<p>heb unrhyw ddyraniad ychwanegol gan Lywodraeth Cymru (LLC) ac mae'r amserlenni'n parhau i fod yn heriol.</p> <p>Rhyddhawyd meddalwedd atgyfnerthu COVID y gwanwyn ac uwchraddiadau carfan yn llwyddiannus ym mis Chwefror, yn System Imiwneiddio Cymru, gan ei wneud y cyflwyniad cyflymaf hyd yma, gan gymryd 20 diwrnod gwaith. Cyflwynwyd yr holl newidiadau gofynnol hefyd cyn i wahoddiadau gael eu hanfon ar 1 Mawrth.</p> <p>Cyllid a Sicrwydd Busnes</p> <p>Mae'r Adran Gyllid yn cwblhau'r sefyllfa eleni a'r dyraniad cyllid ar gyfer 2024/25. Mae'r tîm masnachol wedi bod yn gweithio ar effaith yr opsiynau caffael ar y galedwedd sy'n cefnogi WPoCT gyda'r timau gweithrediadau ac mae gwaith ar y CLGau gyda GIG Lloegr yn flaenoriaeth.</p> <p>Pobl a Datblygu Sefydliadol</p> <p>Bu gwelliant o ran salwch byrdymor a hirdymor. Dylid nodi, o'r uchafbwynt ym mis Rhagfyr 2023, mai dyma'r ail fis i ni weld gostyngiad mewn cydymffurfiaeth arfarnu, dim ond cyrraedd y targed o 85%. Roedd gwaith parhaus gyda Chyfarwyddiaethau yn cael ei wneud i fynd i'r afael â hyn.</p> <p>Sicrwydd Clinigol a Llywodraethu Gwybodaeth</p> <p>Ym mis Chwefror 2024, gwelodd IGDC y lefel uchaf o geisiadau rhyddid gwybodaeth eleni, sef 10 ac ar hyn o bryd mae 5 digwyddiad clinigol heb eu datrys yn cael eu cario drosodd.</p> <p>Mae'r rhagolygon ariannol ar gyfer y flwyddyn ariannol hon yn dangos y bydd yr holl dargedau statudol yn cael eu cyflawni. Roedd IGDC yn derbyn ei ddyraniad cyllid ar gyfer 2024/25, er bod y Cyllid Buddsoddi mewn Blaenoriaethau Digidol wedi'i ostwng i £28m. Mae'r gostyngiad yn arwain at bryder ynghylch cynhwysiant a phroffil rhai o'n rhaglenni ar gyfer 2024/25.</p> <p>O ran sylwadau, nodwyd:</p> <p>Nid oedd y ceisiadau Rhyddid Gwybodaeth i gyd ar gyfer un maes, gyda rhai ceisiadau Llywodraethu Gwybodaeth cymhleth;</p> <p>Nid oedd y broses gyflym o ymuno practisau meddygon teulu ag Ap GIG Cymru heb ei phroblemau;</p> <p>NDR – adnoddau clinigol (WCP) bellach ar gael ar-lein;</p> <p>e-Ragnodi yn cael ei weithredu'n llwyddiannus mewn practis yn y Rhyl;</p> <p>Penderfynodd y Bwrdd:</p> <p>DDERBYN a THRAFOD yr Adroddiad Perfformiad Sefydliadol Integredig</p>		
5.4	<p>Adroddiad ar Brif Bwyntiau'r Pwyllgor Cyflawni Rhaglenni</p> <p>Nodwyd y 4 rhybudd a ganlyn o gyfarfod diwethaf y Pwyllgor a gynhaliwyd ar 6 Chwefror 2024.</p> <ul style="list-style-type: none"> • Rhaglen Gwybodeg Canser - Ni chafwyd cadarnhad ffurfiol o'r cyllid a sicrhawyd, felly roedd ansicrwydd ynghylch cyllid y tu hwnt i fis Mawrth 2024. 		

	<ul style="list-style-type: none"> • Rhaglen Digidol Gofal Llygaid - Rhoddwyd gwybod i'r Pwyllgor fod IGDC wedi datblygu cynnig buddsoddi digidol ar gyfer gofal llygaid a fyddai'n cael ei gyflwyno i Lywodraeth Cymru. Yn ogystal, roedd Pwyllgor Archwilio a Sicrwydd IGDC wedi gofyn am archwiliad mewnol ychwanegol ar lywodraethu Gofal Llygaid ers trosglwyddo i IGDC a byddai canfyddiadau'r archwiliad hwn ar gael. Nododd y Pwyllgor hefyd fod bwriad i gyflwyno Microsoft 365 ar gyfer Offthalmoleg erbyn mis Awst 2024. • System Wybodaeth Gofal Dwys Cymru - Nid aeth Bwrdd Iechyd Prifysgol Aneurin Bevan (BIPAB) yn fyw gyda'r system fel y cynlluniwyd ym mis Tachwedd 2023. Fodd bynnag, mae BIPAB bellach wedi cwblhau profion ac roedd asesiad o amserlen i fireinio'r system i'w werthuso ac roedd angen cytuno ar gynllun gweithredu a'i roi ar waith. • Gweinyddiaeth Cleifion Cymru WPAS (Rhaglen Bontio Pen-y-bont ar Ogwr) - Rhoddwyd gwybod i'r Pwyllgor fod hon yn rhaglen mudo data gymhleth, a oedd yn gofyn am symud nifer fawr o gofnodion rhwng systemau, yn cynnwys rhanddeiliaid lluosog ac yn effeithio ar nifer fawr o wasanaethau integredig. Mae risgiau i gostau cyflawni a llinellau amser yn rhan annatod o'r rhaglen hon, a hefyd i berfformiad gwasanaethau, sy'n cael eu rheoli'n agos drwy'r rhaglen. <p>Ac yn y sesiwn breifat:</p> <ul style="list-style-type: none"> • Bu'r Pwyllgor yn trafod yn fanwl statws presennol y rhaglenni a ganlyn, nad oedd modd eu trafod mewn sesiwn gyhoeddus oherwydd sensitifrwydd masnachol. <ul style="list-style-type: none"> ○ Rhaglen Digidol Gofal Llygaid ○ Rhaglen Mamolaeth Ddigidol Cymru ○ System Wybodaeth Gofal Dwys Cymru <p>Penderfynodd y Bwrdd:</p> <p>NODI'R Adroddiad Crynhoi Cynnydd y Pwyllgor Cyflawni Rhaglenni</p>		
5.5	<p>Adroddiad ar Brif Bwyntiau'r Pwyllgor Archwilio a Sicrwydd Nodwyd y canlynol o gyfarfod diwethaf y Pwyllgor a gynhaliwyd ar 13 Chwefror 2024.</p> <p>Un Rhybudd: Diffyg cydymffurfio â Chyfarwyddyd Ariannol Sefydlog. Tynnwyd sylw'r Pwyllgor Archwilio a Sicrwydd at gais a wnaed gan y Gyfarwyddiaeth Gweithrediadau i'r Gwasanaethau Masnachol i gymeradwyo pecyn gwaith ôl-weithredol.</p> <p>Ac yn gyffredinol, i nodi:</p> <ul style="list-style-type: none"> • Archwiliad Dwfn i Uwchgyfeiriadau Fframwaith Sicrwydd y Bwrdd (Cenhadaeth Strategol 5) Cafodd y Pwyllgor Archwilio a Sicrwydd archwiliad dwfn i'r gweithlu a nododd y cynnydd hyd yma ar yr ymrwymïadau a 		

	<p>lliniaru'r brif risg drosfwaol.</p> <ul style="list-style-type: none"> Adroddiad yr Iaith Gymraeg. Derbyniodd y Pwyllgor Adroddiad yr Iaith Gymraeg er sicrwydd a nododd y cynnydd yn nifer y swyddi cyfrwng Cymraeg dynodedig. Yn ogystal, derbyniodd y Pwyllgor adroddiad ar y gwaith sydd ar y gweill ar yr Asesiad Iaith Gymraeg o Ddisgrifiadau Swydd. Adroddiad Blynyddol y Pwyllgor <p>Penderfynodd y Bwrdd:</p> <p>NODI Adroddiad Crynhoi Cynnydd y Pwyllgor Archwilio a Sicrwydd ac Adroddiad Blynyddol y Pwyllgor.</p>		
5.6	<p>Adroddiad ar Brif Bwyntiau'r Pwyllgor Llywodraethu a Diogelwch Digidol</p> <p>Nid oedd unrhyw uwchgyfeirio y tro hwn i'r Bwrdd ers cyfarfod diwethaf y Fforwm a gynhaliwyd ar 1 Rhagfyr 2024.</p> <p>Amlygwyd y gwaith da ynghylch WASPI gyda chyllid wedi'i sicrhau i'w droi'n God Ymarfer.</p> <ul style="list-style-type: none"> Adroddiad Blynyddol y Pwyllgor <p>Penderfynodd y Bwrdd:</p> <p>NODI Adroddiad Crynhoi Cynnydd y Pwyllgor Llywodraethu a Diogelwch Digidol ac Adroddiad Blynyddol y Pwyllgor.</p>		
5.7	<p>Adroddiad ar Brif Bwyntiau'r Fforwm Partneriaeth Lleol</p> <p>Nid oedd unrhyw uwchgyfeirio y tro hwn i'r Bwrdd ers cyfarfod diwethaf y Fforwm a gynhaliwyd ar 5 Mawrth 2024.</p> <ul style="list-style-type: none"> Adroddiad Blynyddol y Grŵp Cynghori <p>Penderfynodd y Bwrdd:</p> <p>NODI Adroddiad Crynhoi Cynnydd y Fforwm Partneriaeth Leol ac Adroddiad Blynyddol y Grŵp Ymgynghorol.</p>	Nodwyd	Dim i'w nodi
5.8	<p>Adroddiad ar Brif Bwyntiau Tâl a Thelerau Gwasanaeth</p> <p>Nodwyd y canlynol o gyfarfodydd diwethaf y Pwyllgor a gynhaliwyd ar 11 Rhagfyr 2023 a 22 Chwefror 2024.</p> <p>Un Rhybudd: rhwystredigaeth ynglŷn â thelerau ac amodau Agenda ar gyfer Newid nad oedd yn cydnabod rôl unigryw staff digidol a'r angen i sicrhau bod trefniadau goramser uwch staff ar waith.</p> <ul style="list-style-type: none"> Adroddiad Blynyddol y Pwyllgor <p>Penderfynodd y Bwrdd:</p> <p>NODI Adroddiad Crynhoi Cynnydd y Pwyllgor Tâl a Thelerau Gwasanaeth ac Adroddiad Blynyddol y Pwyllgor.</p>		
RHAN 6 - MATERION I GLOI			
6.1	Unrhyw Faterion Brys Eraill	Trafodwyd	Dim i'w



	Ni chodwyd unrhyw fater brys arall.		nodi
6.2	Dyddiad ac Amser y Cyfarfod Nesaf <ul style="list-style-type: none">Dydd Iau 30 Mai 2024 Daeth y cyfarfod i ben am 13:50	Nodwyd	Dim i'w nodi



DIGITAL HEALTH AND CARE WALES FORWARD WORKPLAN REPORT

Agenda Item	2.3
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Chris Darling, Board Secretary
Prepared By	Carys Richards, Corporate Governance Support Manager
Presented By	Chris Darling, Board Secretary

Purpose of the Report	For Noting
Recommendation	SHA Board is being asked to
NOTE the contents of the report.	

WC:
APP:
TOTAL:



1 IMPACT ASSESSMENT

STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	
QUALITY IMPACT ASSESSMENT (ref if appropriate)	

<u>WELL-BEING OF FUTURE GENERATIONS ACT</u>	A Healthier Wales
If more than one standard applies, please list below:	

<u>DHCW QUALITY STANDARDS</u>	N/A
If more than one standard applies, please list below:	

<u>DUTY OF QUALITY ENABLER</u>	Leadership
<u>DOMAIN OF QUALITY</u>	Effective
If more than one enabler / domain applies, please list below:	

<u>EQUALITY IMPACT ASSESSMENT STATEMENT</u>	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: N/A	

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	No, there are no specific financial implications related to the activity outlined in this report
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.



SOCIO ECONOMIC IMPLICATION/IMPACT	No, there are no specific socio-economic implications related to the activity outlined in this report.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there are no specific research and innovation implications relating to the activity outlined within this report.

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting			
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME	
Laura Tolley, Head of Corporate Governance	May 2024	Reviewed	
Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority

3 SITUATION / BACKGROUND

3.1	The Board have a Cycle of Board Business that is reviewed on an annual basis. Additionally, there is a forward workplan which is used to identify any additional timely items for inclusion to ensure the Board are reviewing and receiving all relevant matters in a timely fashion.
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4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

4.1 The following items have been added to the Forward Workplan and are due to be presented at the meeting on 30 May 2024:

- Board Assurance Framework Report
- Stakeholder Engagement Plan Update
- Communications Strategy Action Plan Update
- Annual Review of Risk Appetite and Risk Tolerance
- DHCW 2023-24 Decarbonisation Returns
- More Than Just Words Annual Report
- Building our Future

4.2 In addition, the following items has been added to the [Forward Workplan 2024-25](#) and are scheduled to be presented to the July 2024 meeting:

- Accountability Report
- Annual Statutory Accounts
- Primary Care Strategy Action Plan Update
- Annual Quality Report
- Annual Report
- Senior Information Risk Owner Annual Report
- Shared Listening & Learning Annual Review
- Welsh Government Decarbonisation Return
- Product Strategy
- Data Centre 2 Move Update
- Cyber Implementation of the 3 Year Plan *PRIVATE



5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

- 5.1 Several activities are underway to address the requirement to horizon scan both internally and across the system to inform the forward workplan for the Board.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
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NOTE the contents of the report.	
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DIGITAL HEALTH AND CARE WALES DECARBONISATION RETURNS 2023-24

Agenda Item	2.4
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Chris Darling, Board Secretary
Prepared By	Julie Ash, Head of Corporate Services
Presented By	Chris Darling, Board Secretary

Purpose of the Report	For Assurance
Recommendation	SHA Board is being asked to
<p>RECEIVE the following reports for ASSURANCE: NHS Performance Measures Annual Qualitative Return for 2023-24 Quarter 4 2023-24 Decarbonisation Return (DCR)</p>	

WC:
APP:
TOTAL:

1 IMPACT ASSESSMENT

STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	
QUALITY IMPACT ASSESSMENT (ref if appropriate)	

<u>WELL-BEING OF FUTURE GENERATIONS ACT</u>	A Globally Responsible Wales
If more than one standard applies, please list below:	

<u>DHCW QUALITY STANDARDS</u>	ISO 14001
If more than one standard applies, please list below:	

<u>DUTY OF QUALITY ENABLER</u>	Whole Systems Approach
<u>DOMAIN OF QUALITY</u>	Efficient
If more than one enabler / domain applies, please list below:	

<u>EQUALITY IMPACT ASSESSMENT STATEMENT</u>	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: EQIA not required for this report	

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
LEGAL IMPLICATIONS/IMPACT	Yes, please see detail below Compliance with Welsh Government Decarbonisation Targets issued via a Welsh Health Circular
FINANCIAL IMPLICATION/IMPACT	No, there are no specific financial implications related to the activity outlined in this report
WORKFORCE	No, there is no direct impact on resources as a result of

IMPLICATION/IMPACT	the activity outlined in this report.
SOCIO ECONOMIC IMPLICATION/IMPACT	Yes, please detail below Social impacts on health are embedded in the broader environment and shaped by complex relationships between economic systems and social structures.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there are no specific research and innovation implications relating to the activity outlined within this report.

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Weekly Executive Directors	3 April 2024	Approved
Management Board	18 April 2024	Approved
Board	30 May 2024	

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
NWSSP	NHS Wales Shared Services Partnership	DCR	Decarbonisation Co-ordination Reporting
TaP	Transport and Procurement		

3 SITUATION / BACKGROUND

- 3.1 DHCW are required to report progress against their Decarbonisation Action Plans in a number of ways.
- 3.2 Welsh Government have issued reporting templates for the qualitative measures in the NHS Performance Framework. The reporting period for the current update is 1 April 2023 to 31 March 2024 and a narrative update describing progress against our Decarbonisation Action Plan is required together with details of any high risks. The deadline for submission is 14 April 2024 to the Climate Emergency Programme Team who report their assessment to the Climate Emergency Programme Board. It is further shared with the Minister for Health and Social Services and Welsh Government Health and Social Services Executive Directors. The assessment also feeds into the Joint Executive Team process. The [DHCW NHS Performance Measures Annual Qualitative Return for 2023-24](#) is attached.
- 3.3 A new Decarbonisation Reporting regime was launched in 2023-24. The reporting process was launched with a pilot, covering only Transport and Procurement (TaP) Initiatives progress for Q4 2022 for each NHS Organisation, against the Strategic Delivery Plan. This was submitted on time with positive feedback provided.
- 3.4 The full reports for all previous quarters within 2023-24 were completed, approved and submitted on time.
- 3.5 DHCW (in line with other organisations) received a request from the Decarbonisation Reporting (DCR) Team within NHS Wales Shared Services Partnership for our 2023/24 Quarter 4 Return which is required to be submitted by 30th April 2024 following approval via local governance processes. The [DHCW Q4 DCR Return](#) is attached.

4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

4.1 The DHCW NHS Performance Measures Annual Qualitative Return for 2023-24 describes our progress against initiatives laid out in the NHS Wales Decarbonisation Action Plan which is split into six areas:

- Carbon Management
- Buildings, Estates and Planning
- Transport
- Procurement
- Land Use
- Approach to Healthcare

The return is extremely positive and in addition to reporting progress in the above areas, we were able to advise of progress in other areas, specifically:

- The appointment of an Environmental Development and Estates Compliance Facilitator who will lead on operational decarbonisation initiatives;
- The DHCW Decarbonisation Action Plan was refreshed in early 2024;
- Our collaboration on an All Wales level by membership of the Climate Change Emergency National Programme Board, Transport and Procurement Project Board, Approach to Healthcare/Service Design Project Board and the Health and Social Care Climate Emergency National Programme Community of Experts;
- The enhancement of our DHCW Decarbonisation Working Group to include additional members;
- Our Awareness Campaign, including TEntalks, emails, SharePoint, physical and virtual noticeboards, and monthly environmental awareness campaigns;
- Promoting Carbon Literacy and Road to Net Zero (eLearning) training;
- A review of the Local Partnerships Climate Adaptation Toolkit and Risk Matrix. An initial Adaptation Risk Assessment has also been carried out; this has allowed us to baseline our adaptation effectiveness. Risks identified during this assessment are being tracked using risk management software (DATIX) so that they can be effectively managed;
- We have maintained our certification to ISO 14001 Environmental Management Systems Standard.
- DHCW have responded to the Audit Wales Call for Evidence on Biodiversity.
- DHCW have been asked to be part of a Panel discussion at the upcoming Welsh Sustainability Conference.

We will be required to report our 2023-24 emissions (Quantitative Return) to Welsh Government in the early part of 2024-25.

4.2 The DHCW Decarbonisation Co-ordination Reporting (DCR) Highlight Report and full supporting details are attached. Quarter 4 updates are highlighted in red as requested by the DCR Team. There are 46 initiatives split across six areas as laid out in the NHS Wales Decarbonisation Action Plan. Of the 46 initiatives, 19 apply to DHCW and are reported on.

Confidence of delivery against each initiative is summarised. A table below sets out the methodology for assessing confidence of delivery against each initiative. Full details can be found in the spreadsheet attached.

Focus Area	Initiatives applicable to DHCW	Delivery Confidence
Carbon Management	1	Highly Likely
	2	Probable
	3	Probable
Buildings, Estates & Planning	4	Feasible
	5	Highly Likely
	7	Feasible
	9	Probable
	10	Probable
	14	Highly Likely
	15	Highly Likely
Transport	17	Highly Likely
	18	Feasible
	19	Highly Likely
	21	Highly Likely
Procurement	None applicable	Not applicable
Land Use	33	Probable
Approach to Healthcare	37	Probable
	38	Probable
	39	Highly Likely
	45	Highly Likely

Delivery Confidence Key:

Confidence of Delivery	
Highly Likely	Successful delivery of the action/initiative to cost and quality appears highly likely and there are no major outstanding issues that at this stage appear to threaten delivery.
Probable	Successful delivery appears probable. However, constant attention will be needed to ensure risks do not materialise into major issues threatening delivery.
Feasible	Successful delivery appears feasible but significant risks and issues already exist requiring management attention. These appear resolvable at this stage and, if addressed promptly.
In Doubt	Successful delivery of the action/initiative is in doubt with major risks or issues apparent in a number of key areas. Urgent action is needed to ensure these are addressed, and establish whether resolution is feasible.
Unfeasible	Successful delivery of the action/initiative appears to be unachievable. There are major issues which at this stage do not appear to be manageable or resolvable. The action/initiative may need rebaselining and/or overall viability reassessed.
Complete	Successful delivery of initiative/action. There is no further input required.

Areas that will require focus (those with a delivery status of Yellow – probable or Amber – feasible) and actions over the coming months include:

- Initiative 4 - All future lease and refurbishment plans will include requirements for energy efficient upgrades (buildings and data centres)
- Initiative 7 - Continued engagement with Landlords to seek low carbon heat alternatives. DHCW will carry out heat studies at applicable sites.
- Initiative 18 - Consider use of telematics in business vehicles or other form of monitoring driver behaviour – this is currently being trialled in the Estates and Compliance Team.

5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

- 5.1 The DHCW NHS Performance Measures Annual Qualitative Return for 2023-24 describes our progress against initiatives laid out in the NHS Wales Decarbonisation Action Plan and demonstrates positive progress across all areas.
- 5.2 Progress against actions identified as a result of Q3 2023-24 Decarbonisation Reporting will be monitored by the DHCW Decarbonisation Working Group and updates provided in future reporting rounds.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
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<p>RECEIVE the following reports for ASSURANCE:</p> <p>NHS Performance Measures Annual Qualitative Return for 2023-24</p> <p>Quarter 4 2023-24 Decarbonisation Return (DCR)</p>



DIGITAL HEALTH AND CARE WALES MORE THAN JUST WORDS ANNUAL REPORT

Agenda Item	2.5
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Chris Darling, Board Secretary
Prepared By	Eleri Jenkins, Welsh Language Services Manager
Presented By	Chris Darling, Board Secretary

Purpose of the Report	For Approval
Recommendation	SHA Board is being asked to
APPROVE the More Than Just Words annual report for submission to Welsh Government	

WC:
APP:
TOTAL:

1 IMPACT ASSESSMENT

STRATEGIC MISSION	Be the trusted strategic partner and a high quality, inclusive and ambitious organisation
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CORPORATE RISK (ref if appropriate)	N/A
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QUALITY IMPACT ASSESSMENT (ref if appropriate)	
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WELL-BEING OF FUTURE GENERATIONS ACT	A Wales of Vibrant Culture and Thriving Welsh Language
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If more than one standard applies, please list below:
A more equal Wales

DHCW QUALITY STANDARDS	N/A
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If more than one standard applies, please list below:

DUTY OF QUALITY ENABLER	Culture
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DOMAIN OF QUALITY	Efficient
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If more than one enabler / domain applies, please list below:
All enablers apply

EQUALITY IMPACT ASSESSMENT STATEMENT	Date of submission: N/A
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No, (detail included below as to reasoning)	Outcome: N/A
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Statement:
Not required

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	Yes, please see detail below Additional funding required to meet action no 35 – details in this report.
WORKFORCE	Yes, please see detail below

IMPLICATION/IMPACT	Commitment from staff to achieve a minimum of courtesy level Welsh
SOCIO ECONOMIC IMPLICATION/IMPACT	No, there are no specific socio-economic implications related to the activity outlined in this report.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there are no specific research and innovation implications relating to the activity outlined within this report.

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Laura Tolley, Head of Corporate Governance	13.05.2024	Reviewed
Chris Darling, Board Secretary	13.05.2024	Approved
Management Board	20.05.2024	Endorsed

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
WIDI	Wales Institute of Digital Information		
NWSSP	NHS Wales Shared Services Partnership		

3 SITUATION / BACKGROUND

- 3.1 The [More Than Just Words plan 2022-27](#) was launched by the Minister for Health and Social Services at the National Eisteddfod in August 2022.
- 3.2 Research showed that, for many Welsh speakers, being able to access services in their own language made a significant positive difference to their overall experience and, in many cases, their health and well-being outcomes. But it also demonstrated that people often found it difficult to access the services they need and were reluctant to ask when Welsh language services were not offered. That is why at the core of the strategy is the principle of the Active Offer which places a responsibility on health and social care providers to offer services in Welsh, rather than on the patient or service user to have to request them.
- 3.3 The plan is made up of several actions under three themes:
- Welsh Language Planning and Policies Including Data
 - Supporting and developing Welsh language skills of the current and future workforce
 - Sharing best practice and enabling approach
- 3.4 The [Welsh Government More than just words annual report 2022-2023](#) includes information from all health and social care organisations, including DHCW.

4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

- 4.1 The [DHCW More Than Just Words Annual Report 2023-2024](#) must be submitted to Welsh Government by September 2024. The information in this report and other health and social care reports will be included in the Welsh Government More Than Just Words annual report 2023-2024.
- 4.2 **Highlights from the DHCW More Than Just Words Annual Report include:**
- 93.3% of staff have completed the Welsh language awareness course.
 - 96.4% of staff have recorded their Welsh language skills on ESR
 - Reduction of staff with no Welsh language skills by 7.1%
 - Promotion of the use of Welsh internally through bilingual staff briefings, Tentalks delivered in Welsh and Use your Welsh event.
 - New app to assess the Welsh language skills requirements of jobs.
 - Advertising Welsh essential posts on Welsh recruitment sites.
 - Recruitment of internal translators
 - Collaborative work with WIDI to create a new sharing best proactive webpage called Hwb Iaith
 - Introduction of new DHCW/Iaith Gwaith lanyards to encourage staff to use Welsh at work

5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

- 5.1 The [More Than Just Words Five Year Plan](#) includes an action (no. 35) for DHCW, Welsh Government and Health and Social Care Bodies to:

'in our ICT systems capture, display and share information that let us know as individuals and staff who can speak Welsh and what services they will be offering in Welsh – so we can use our Welsh with them. (Consideration would need to be given to additional funding / resources to enable this to be delivered.) (Short term)'

It is highly unlikely that DHCW will be able to complete this action in the short term as the development of a Master Staff Index would require additional funding from Welsh Government, along with dedicated resources from across NHS Wales.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
APPROVE the More Than Just Words annual report for submission to Welsh Government.	



DIGITAL HEALTH AND CARE WALES

LISTENING & LEARNING: ELECTRONIC TEST REQUESTING – AS TOLD BY A GP

Agenda Item	3.1
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Rhidian Hurle, Executive Medical Director
Prepared By	Stacy Williams, Business Co-ordinator
Presented By	Rhidian Hurle, Executive Medical Director

Purpose of the Report	To Receive/Discuss
Recommendation	SHA Board is being asked to
RECEIVE and DISCUSS the Shared Listening and Learning Story.	

WC:
APP:
TOTAL:

1 IMPACT ASSESSMENT

STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	
QUALITY IMPACT ASSESSMENT (ref if appropriate)	

WELL-BEING OF FUTURE GENERATIONS ACT	A Healthier Wales
If more than one standard applies, please list below: Prosperous, Resilient, Culture, More Equal, Globally Responsible	

DHCW QUALITY STANDARDS	N/A
If more than one standard applies, please list below:	

DUTY OF QUALITY ENABLER	Whole Systems Approach
DOMAIN OF QUALITY	Person Centred
If more than one enabler / domain applies, please list below: Timely, Effective, Efficient, Equitable	

EQUALITY IMPACT ASSESSMENT STATEMENT	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: N/A	

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	No, there are no specific financial implications related to the activity outlined in this report
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.



SOCIO ECONOMIC IMPLICATION/IMPACT	No, there are no specific socio-economic implications related to the activity outlined in this report.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there are no specific research and innovation implications relating to the activity outlined within this report.

2 APPROVAL / SCRUTINY ROUTE

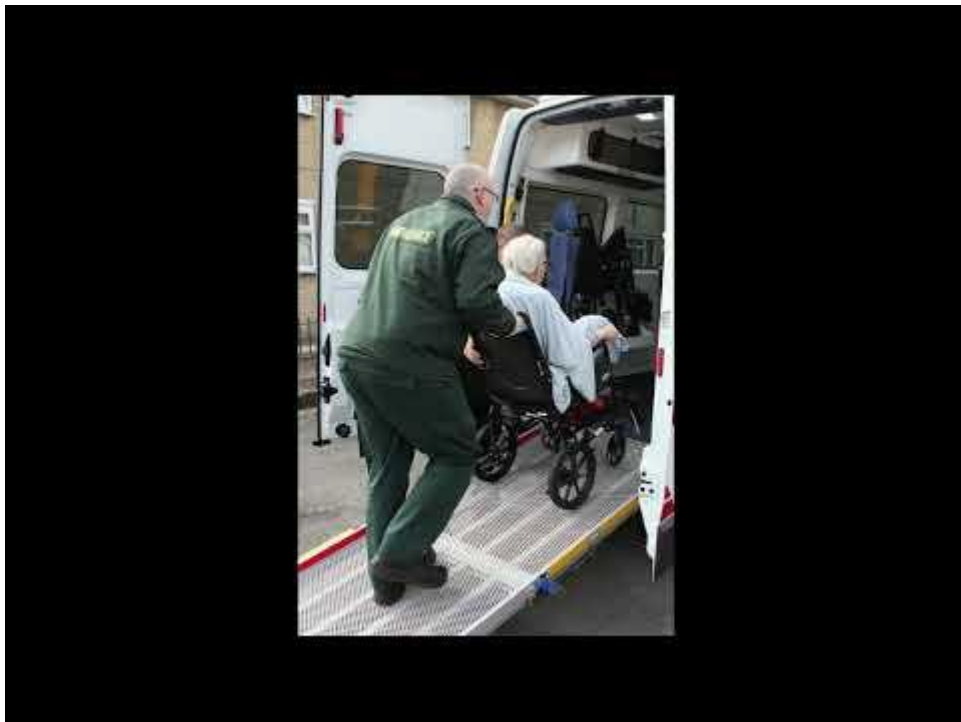
Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Rhidian Hurle	21/5/2024	Approved

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
ETR	Electronic Test Request		



3 SITUATION / BACKGROUND

- 3.1 This [Digital Story](#) outlines the changes made to a patient's journey following the introduction of electronic radiology test requesting within the primary care setting.
- 3.2 This digital story demonstrates the benefits of ETR (Electronic Test Requests) and how the introduction of ETR (Electronic Test Requests) could provide a safer, legible test requesting, that are forwarded to the Radiology Department in a more timely manner.
- 3.3 The digital story outlines the difficulties faced should a patient or care provider mislay the paper request form, and how the advancements in transferring the paper form to an electronic format will support a more seamless service for NHS Wales.





4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

- 4.1 Board members are asked to discuss the content of the story and understand how the introduction of electronic test requesting can have a positive impact on NHS Wales moving forward.
- 4.2 Board members are asked to note that universal update of ETR for radiology has dependencies which will be discussed.

5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

- 5.1 There are no key risks / matters for escalation to Board / Committee.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
RECEIVE and DISCUSS the Shared Listening and Learning Story	



DIGITAL HEALTH AND CARE WALES CHAIR AND VICE CHAIR REPORT

Agenda Item	4.1
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Chris Darling, Board Secretary
Prepared By	Chris Darling, Board Secretary
Presented By	Simon Jones, Chair

Purpose of the Report	To Receive/Discuss
Recommendation	SHA Board is being asked to RECEIVE and DISCUSS the Chair and Vice Chair Report.

WC:
APP:
TOTAL:

1 IMPACT ASSESSMENT

STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	
QUALITY IMPACT ASSESSMENT (ref if appropriate)	

<u>WELL-BEING OF FUTURE GENERATIONS ACT</u>	A Healthier Wales
If more than one standard applies, please list below:	

<u>DHCW QUALITY STANDARDS</u>	ISO 27001
If more than one standard applies, please list below: BS 1008:2014	

<u>DUTY OF QUALITY ENABLER</u>	Leadership
<u>DOMAIN OF QUALITY</u>	Effective
If more than one enabler / domain applies, please list below:	

<u>EQUALITY IMPACT ASSESSMENT STATEMENT</u>	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: N/A	

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	No, there are no specific financial implications related to the activity outlined in this report
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.

SOCIO ECONOMIC IMPLICATION/IMPACT	No, there are no specific socio-economic implications related to the activity outlined in this report.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there are no specific research and innovation implications relating to the activity outlined within this report.

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Ruth Glazzard	May 2024	Approved
Simon Jones	May 2024	Approved

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
CEO	Chief Executive Officer	AI	Artificial Intelligence
IM	Independent Member		

3 SITUATION / BACKGROUND

3.1	At each Public Board meeting, the Chair, and Vice Chair, present a report on key issues to be brought to the attention of the Board. This report provides an update on key areas and activities since the last Public Board meeting.
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4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

Chair:

4.1 DHCW Committee Membership

With the Programmes Delivery Committee now established and the Chair of the Committee now confirmed as David Selway, Independent Member, I proposed making a minor amendment to Committee membership, as set out below, including myself as a member of the Programmes Delivery Committee going forward.

Digital Governance & Safety Committee	Audit and Assurance Committee	Remuneration and Terms of Service Committee	Programmes Delivery Committee
<ul style="list-style-type: none"> Rowan Gardner (Chair) David Selway (Vice Chair) Marilyn Bryn Jones Alistair Klass Neill 	<ul style="list-style-type: none"> Marian Wyn Jones (Chair) Alistair Klass Neill (Vice Chair) Ruth Glazzard Marilyn Bryn Jones 	<ul style="list-style-type: none"> Simon Jones (Chair) Ruth Glazzard (Vice Chair) Marilyn Bryn Jones Marian Wyn Jones David Selway Rowan Gardner Alistair Klass Neill 	<ul style="list-style-type: none"> David Selway (Chair) Ruth Glazzard (Vice Chair) Rowan Gardner Marian Wyn Jones Simon Jones

4.2 Board Briefing, 4 April 2024

We were joined by Welsh Government colleagues on 4 April to take the Board through the newly published NHS Wales Joint Escalation and Intervention Framework. The session was informative and engaging with a helpful review of the changes to the framework.

4.3 Board Development, 25 April 2024

On the 25 April we held our first Board Development session of 2024/25. This included a team spotlight session on the work of the Client Services desktop support team. I would like to express my thanks for the presentation and the time taken to talk through the opportunities, issues and challenges the team face.

The day included a session on risk appetite including the Board reviewing and discussing its risk appetite for going into 2024/25 taking into account internal and external context. Finally, we finished the day with an update on the work to develop the 'building our future' programme, to drive the changes needed to deliver DHCW's long term strategy.



4.4 Independent Member Update

I am pleased that following the short period stepping back from her Board duties, Rowan Gardner – Independent Member has returned to the DHCW Board. Rowan will continue to chair the Digital Governance and Safety Committee going forward, and I will continue to be the Independent Member DHCW representative on the Welsh Government led AI Commission.

4.5 Bevan Commission - Future Foundations, 27 March 2024

Helen Thomas and myself attended the Bevan Commission Future Foundations session held on 27 March. The day centered on what will be needed in the future to help Wales achieve sustainable prudent health and care that is fit for the future. DHCW presented on how data and technology are used now and their potential for the future. It was a thought-provoking session with a great question and answers session.

4.6 Chair Objectives 2023/24 and 2024/25

I have recently received my self-assessment paperwork to inform the discussions with the Cabinet Secretary on my Chair appraisal review for 2023/24.

In addition, I had a productive discussion with Sue Tranka, Chief Nursing Officer, Welsh Government and Mike Emery, Chief Digital Officer, Welsh Government on my draft objectives for 2024/25 following feedback I had provided. I look forward to seeing the revised set of objectives from Welsh Government following this discussion.

4.7 Chair Peer Group 2 April 2024 & 28 May

The Chair Peer Group have met twice since the last meeting. The April Peer Group included discussions on the NHS Wales financial position, the Accountability Review, an update on the National Commissioning Review, and feedback from the Ministerial Away Day held on 7 March and Ministerial Meeting on the 14 March, Chairs' objectives.

The meeting scheduled for the 28 May includes a discussion with the Llais Chief Executive and Chair, as well as agenda items on Primary Care, Board Level Scrutiny and a Healthier Wales Re-fresh.

4.8 Staff Recognition Awards - Chair Award

Myself and Ruth Glazzard, Vice Chair met as a judging panel for the DHCW Chair Award as part of the DHCW staff awards. The awards ceremony is scheduled for the 12 June and I look forward to seeing many DHCW colleagues at the event to celebrate staff achievements.



Vice Chair:

4.9 Vice Chair Peer Group 3 April and 8 May 2024

Two Vice Chair Peer Group meetings have taken place since the last DHCW Board meeting. A range of topics have been covered with updates on the Strategic Programme for Mental Health and the Strategic Programme for Primary Care. The 8 May meeting was hosted by Powys Teaching Health Board they shared good practice and innovative approaches to healthcare delivery.

4.10 All Wales Independent Member Digital Network, 24 April 2024

The most recent IM Digital Network took place on the 24 April, the first meeting with Marian Wyn Jones replacing Rowan Gardner as one of DHCW's representatives. It was a useful discussion, with good attendance from colleagues from partner NHS Wales organisations, and the agenda included: a session on Information Governance led by the DHCW Associate Director of Information Governance and Patient Safety, an update from the Chair of the Directors of Digital Peer Group, an update on the Welsh Community Care Information System (WCCIS) from the DHCW Programme Director, and finally an update from the DHCW Medical Director on the digital systems available across NHS Wales and the variation in uptake.

4.11 National Psychological Therapies Management Committee (NPTMC)

I have chaired the National Psychological Therapies Management Committee (NPTMC) over the past year and am pleased to advise that this Committee will be subsumed into the Strategic Programme for Mental Health going forward, with the good work of the Committee being driven forward with national strategic oversight moving forward.

4.11 Public Leaders Forum, 14 May 2024

I along with Simon Jones, Chair attended the Public Leaders Forum on the 14 May, which included updates from the Permanent Secretary on Welsh Government priorities, an update from the Auditor General on the counter fraud and the national fraud initiative. The session also included a focus on transparency and culture.

5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

5.1 The revised DHCW Committee membership is included for approval by the Board.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
RECEIVE and DISCUSS the Chair and Vice Chair Report. APPROVE the DHCW Committee revised membership.	



DIGITAL HEALTH AND CARE WALES CHIEF EXECUTIVE OFFICER REPORT

Agenda Item	4.2
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Helen Thomas, Chief Executive Officer
Prepared By	Laura Tolley, Head of Corporate Governance
Presented By	Helen Thomas, Chief Executive Officer

Purpose of the Report	To Receive/Discuss
Recommendation	SHA Board is being asked to RECEIVE and DISCUSS the Chief Executive Officer Report.

WC:
APP:
TOTAL:



1 IMPACT ASSESSMENT

STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	
QUALITY IMPACT ASSESSMENT (ref if appropriate)	

WELL-BEING OF FUTURE GENERATIONS ACT	A Healthier Wales
If more than one standard applies, please list below:	

DHCW QUALITY STANDARDS	ISO 27001
If more than one standard applies, please list below: BS 1008:2014	

DUTY OF QUALITY ENABLER	Leadership
DOMAIN OF QUALITY	Effective
If more than one enabler / domain applies, please list below:	

EQUALITY IMPACT ASSESSMENT STATEMENT	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: N/A	

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	No, there are no specific financial implications related to the activity outlined in this report
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.

SOCIO ECONOMIC IMPLICATION/IMPACT	No, there are no specific socio-economic implications related to the activity outlined in this report.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there are no specific research and innovation implications relating to the activity outlined within this report.

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Chris Darling. Board Secretary	May 2024	Reviewed
Helen Thomas, CEO	May 2024	Approved

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
CEO	Chief Executive Officer	HEIW	Health Education Improvement Wales

3 SITUATION / BACKGROUND

3.1	The purpose of this report is to keep the Board up to date with key issues affecting the organisation since the last meeting.
3.2	The report has been informed by updates provided by members of the Executive team and highlights a number of areas of focus for the Chief Executive Officer.



4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

4.1 Staff Briefing

There has been one Staff Briefing since the last Board meeting held on the 23 May. At the briefing I was joined by Claire Osmundsen-Little, Executive Director of Finance and we:

- shared updates on our Estates development;
- advised and encouraged all staff to attend a range of fully funded Welsh Language Courses;
- discussed the Building our Future Programme with 'Putting People First' being at the heart of this; and
- touched on our IMTP mission spotlight sessions.

In addition, we shared our routine highlights from the work of Management Board and SHA Board and discussed other general staff updates. As ever, there was great engagement during the session and my thanks to all those who joined and participated on the day.

4.2 Chief Executive Management Team Meetings

The NHS Wales Chief Executive Management Team meetings were held on 9 April and 7 May, where topics discussed included A Healthier Wales next steps, Third Sector Commissioning and Regional and Specialised Services Provider Planning Partnership. In addition, there was an update from HEIW on Culture and Leadership, including the NHS Wales Staff Survey.

4.3 NHS Wales Leadership Board

The NHS Wales Leadership Board have met twice since the last Board meeting where the Leadership team discussed making changes to reduce harm and the quality statement for maternity and neonatal care. In addition, the team were joined by the Welsh Language Commissioner Regulatory Director who shared an update on Welsh Language regulatory developments. During the meeting in May, I presented on a paper on Clinical Coding which generated good discussion and feedback. The team also discussed routine finance and performance updates.

4.4 Health Board / Trust / Special Health Authority Engagement Sessions

The DHCW Executive team held an engagement session with Velindre University NHS Trust where we discussed joint opportunities and challenges. We look forward to continuing to work closely with our partners across NHS Wales throughout 2024.

4.5 Executive Team Away Days

I was pleased to be joined by executive team members for two away days in April. We held our away days at our office in North Wales where it was great to meet staff based there. We held excellent discussions and agreed a number of actions in relation to a number of topics including the initial results from the NHS Wales Staff Survey and what these mean for DHCW, the Building our Future programme, DHCW target operating model and target architecture. In addition, we also took the opportunity to have a number of face-to-face sessions with colleagues from Betsi Cadwaladr University Health Board.

4.6 DHCW Leadership Development Programme

There have been a number of roundtable events of our Kings Fund Senior Leadership Programme since the last Board meeting. We were joined by Judith Paget, Director General of Health and Social Services and NHS Wales Chief Executive who shared her career journey to becoming a Chief Executive. My sincere thanks to Judith for taking the time to share her experience and knowledge with our Senior Leadership Team. In addition, we held a joint roundtable event with Claire Osmundsen-Little, DHCW Executive Director of Finance and Rhidian Hurlle, DHCW Executive Medical Director who shared their insightful experiences and career journeys. My thanks for all the contributions and questions during the events.

4.7 Directorate Reviews

Throughout April and May we held our Directorate Reviews, these were attended by members of the executive team and officer members across DHCW. They provided a good opportunity to discuss performance, lessons learnt, challenges and also gain an understanding of the immediate focus for the coming months. I would like to give my thanks to all the teams involved in preparing for and presenting at the reviews which were very informative.

4.8 Team Wales

On 1 May, members of the executive team and I joined the Team Wales event held in Sophia Gardens. It was a good opportunity to engage with colleagues across NHS Wales and collectively we acknowledged the challenging financial context and the need to address variation across the system. There was a helpful session to review A Healthier Wales actions, currently being developed by Welsh Government. The event also had insightful discussions on Geonomics, and the Advisory Board delivered an informative presentation on How Health Systems are Preparing for the Future, which focused on digital, workforce and the impact of Artificial Intelligence.

4.9 Staff Award Nominees

It has been a real pleasure to inform and advise a number of DHCW staff that they have been nominated for a DHCW Staff Award. We received a high number of nominations, and we are looking forward to hosting our Award Ceremony in June. I would like to take this opportunity to congratulate all nominees on this fantastic achievement.

4.10 Welsh Intensive Care System

Since the last DHCW Board meeting, a number of engagement sessions have taken place regarding the Welsh Intensive Care System, including discussions with Chief Executives, Directors of Digital, Clinicians and Welsh Government. We will continue to work closely with partners on this programme.

5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

5.1 There are no key risks / matters for escalation to Board / Committee.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
	RECEIVE and DISCUSS the Chief Executive Officer Report.



DIGITAL HEALTH AND CARE WALES STAKEHOLDER ENGAGEMENT PLAN UPDATE

Agenda Item	5.1
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Ifan Evans, Executive Director of Strategy
Prepared By	Nadine Payne, Head of Engagement and Strategic Partnerships
Presented By	Ifan Evans, Executive Director of Strategy

Purpose of the Report	For Noting
Recommendation	SHA Board is being asked to
NOTE the report.	

WC:
APP:
TOTAL:



1 IMPACT ASSESSMENT

STRATEGIC MISSION	Be the trusted strategic partner and a high quality, inclusive and ambitious organisation
--------------------------	---

CORPORATE RISK (ref if appropriate)	
QUALITY IMPACT ASSESSMENT (ref if appropriate)	

WELL-BEING OF FUTURE GENERATIONS ACT	A Healthier Wales
If more than one standard applies, please list below:	

DHCW QUALITY STANDARDS	ISO 20000
If more than one standard applies, please list below:	

DUTY OF QUALITY ENABLER	N/A
DOMAIN OF QUALITY	N/A
If more than one enabler / domain applies, please list below:	

EQUALITY IMPACT ASSESSMENT STATEMENT	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: N/A	

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	No, there are no specific financial implications related to the activity outlined in this report
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.

SOCIO ECONOMIC IMPLICATION/IMPACT	Yes, please detail below The report includes an update on our Digital Inclusion plans, amongst other measures, to ensure holistic and representative engagement across our services.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	Yes, please see detail below A number of activities within the Engagement Plan support the research and innovation ambitions of DHCW including the development of research and innovation partnerships, opportunities for projects and shared learning, and highlighting the value case for digital and our role as a system leader

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Michelle Sell	8 May 2024	Approved
Ifan Evans	9 May 2024	Approved
Management Board	20 May 2024	Noted

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
SCW	Social Care Wales	WG	Welsh Government
PHW	Public Health Wales	SBUHB	Swansea Bay University Health Board
R&I	Research and Innovation	BCUHB	Betsi Cadwalladr University Health Board
NWSSP	NHS Wales Shared Services Partnership	DHCW E&C	DHCW Professional Network for Engagement & Communications
SRM	Stakeholder Relationship Management		

3 SITUATION / BACKGROUND

- 3.1 The purpose of this report is to provide an update on delivery of the DHCW Engagement Strategy and associated Action Plan, which was approved by SHA Board in May 2023. The Engagement Strategy focuses around four interlinked pillars (shown below) with specific measurable actions to achieve these priorities.

ENGAGEMENT PILLARS



Foster a culture of effective engagement, enhancing DHCW's capability and capacity



Develop effective strategic partnerships, networks, and forums to enable successful collaborative working



Be recognised as a system leader in the development of high-quality technology, data products and services for the NHS



Operate as an agile and responsive organisation, listening and responding to stakeholders

- 3.2 With the recent appointments to the Engagement and Strategic Partnerships Team, we've been able to make real progress with all the planned milestones for the period, alongside additional work requirements.
- 3.3 The team has made a significant impact on improving relationships with stakeholders and supporting staff in this area. It's currently helping seven teams to develop and implement Engagement plans and launched the engagement toolkit and SRM system. There has been a strong focus on improving our relationship with our NHS Wales partners and we've been proactive in developing our approach to strategic engagement with commercial partners with a view to driving additional value and opportunities.
- 3.4 As the team profile continues to build more teams are coming forward for support, which reflects positively on the impact of the team in the short period they have been established. We will however need to look carefully at what areas we can resource with the current capacity. We are finding many programmes are not resourced appropriately to undertake the engagement needed to support delivery in such challenging times. We are exploring options, including increasing the central resource to offer support across portfolios, which would make it more efficient.
- 3.5 The report details the activities delivered against the action plan within the period 1st October 2023 to 30th April 2024.

4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

4.1 Achievements are shown below against the four pillars.

Achievements	Impact
<p>PILLAR 1: Foster a culture of effective engagement, enhancing DHCW's capability and capacity.</p>	
<ul style="list-style-type: none"> • Recruitment and establishment of the central Engagement and Strategic Partnership Team, which includes three staff and two programme Engagement Managers (for DSPP and NDR). • Programmes and Projects Engagement: Providing resources and supporting programmes and projects in shaping their Engagement Strategies. • Running Strategic sessions with R&I, LIMS 2.0, RISP, DSPP, and O365 to define objectives for engagement plan and use tools to develop e.g. stakeholder mapping. Working closely with Comms on aligned Engagement & Comms for those programmes. • Supporting programmes such as Eyecare with focused engagement activity to support challenging periods. • Launched Tractivity pilot to better manage our Stakeholder Engagement, with 30 licences across 6 teams. Review of pilot underway, with identification of future options ready for August 2024. • Delivery of established DHCW Professional Network for Engagement and Communications (DHCW E&C), with 80+ members and bi-monthly meetings. • Created engagement toolkit, shared and got feedback in DHCW E&C and rolled out in SharePoint. 	<ul style="list-style-type: none"> ➤ Supporting coordinated approach to stakeholder engagement across programmes and departments. ➤ Sharing best practice and learning. ➤ Creating a consistent engagement experience for our stakeholders. ➤ Enabling and supporting our staff to engage effectively.
<p>PILLAR 2: Develop effective strategic partnerships, forums and networks to enable successful collaborative working</p>	
<ul style="list-style-type: none"> • Reviewed strategic engagement with NHS Wales Partners to refine approach and agreed annual in person workshop with each to support better joint planning, prioritisation, and identification of opportunities. Undertook workshop with HEIW and sessions planned between now and July for BCU, NWSSP and SBUHB. • Introduced a quarterly meeting with each Director of Digital to improve collaborative working. • Supporting All Wales Digital Leads Forum which meets quarterly with representation from all NHS Wales partners. • Strategic meetings undertaken with NHS Executive and working towards DHCW representation being included on all National Transformation Programmes. 	<ul style="list-style-type: none"> ➤ Supporting more effective partnership working with NHS Wales partners, with efforts ongoing to further improve. ➤ Supporting alignment with NHS Exec and digital as solution as part of National Transformation Programmes.



PILLAR 2: Develop effective strategic partnerships, forums and networks to enable successful collaborative working (cont.)

- Introducing a consistent approach to our partnership working and undertook DHCW Board development session to define key partners.
- Developing strategic partnerships with national bodies and organisations with regular sessions established with key partners including Social Care Wales.
- Developing our strategic engagement approach with commercial partners. Delivering a series of strategic sessions including with EMIS and Microsoft, to drive better value from the relationships and identify further opportunities.
- Completed mapping of governance boards for all programmes, projects and services and reviewing with partners to ensure appropriate representation.
- Developing series of sessions to support better working, including with WG Team, NHS Exec and other key stakeholders.
- Continuing to develop strong partnerships with third sector and patient representative groups to promote, support and evaluate the design and development of the NHS Wales App.

- Raising awareness of DHCW plans and ambitions and identified opportunities to collaborate through joint plans with other national bodies and organisations.
- Supporting new WG CDO H&SS into role and working with wider WG team to align plans and identify opportunities to support.

PILLAR 3: Be recognised as a system leader in the development of high-quality technology, data products and services for the NHS

- Delivered Big Data Event on 21 Feb focused on Big Data Fund successful applicants and difference made in partnership with Life Sciences Hub Wales. Event attended by 130 people representing all health boards across Wales, SCW, NHS Exec, PHW and WG. Next one planned for 6 June 2024 with focus on 'Learning in Partnership'.
- Four nations session in March to share insight, best practice, and learning, and follow up session planned for early summer.
- Plan for series of engagement sessions and events targeting key stakeholder groups during 24-25 to promote the NDR and the benefits developed with NDR Team.
- Promoted DHCW patient engagement through various activities including delivering session for PSI Digital Leaders Week, panel member for Health Technology Network and participated in Health Care and Research Wales Evidence briefing on digital exclusion of older people.
- Achieved Digital Inclusion Charter Accreditation and established DHCW Digital Inclusion Working Group, with representation from each Directorate.
- Supported rapid review on Digital Inclusion with Digital Communities Wales to further inform our approach as DHCW and NHS Wales.

- Position DHCW as central to sharing learning about advanced analytics in health and social care.
- Raising awareness of work of DHCW in Wales, UK and beyond and opportunities for learning and collaboration.
- Highlighting importance of digital inclusion and DHCW's commitment to agenda in working with others.



Achievements	Impact
PILLAR 4: Operate as an agile and responsive organisation, listening and responding to stakeholders	
<ul style="list-style-type: none"> • Partnership workshops being undertaken with NHS Wales Partners to review current working, understand partner views and challenges and identify improvements. Recent sessions held with PHW and ABUHB, with further sessions planned. • Regular meetings scheduled with NHS Wales senior leads and key contacts to engage and listen to stakeholders and look to continually improve how we collaborate. • Initial assessment of our working with NHS Wales partners identified some key themes, against which we have outlined a set of actions and are working through to address. • Supported engagement around DHCW Long term strategy to ensure our stakeholders were able to input and better understand our ambitions. • Commissioned independent organisation to undertake stakeholder review to include interviews and survey across all stakeholder groups, to complement our internal work. Internal working group has been established with representation from all Directorates; survey, interview script and comms have been drafted, with work commencing in Q1. • Ongoing work to ensure all DHCW programmes have engagement and communications plans which support regular feedback and learning with stakeholders. • Set up digital inclusion events and digital champions training to support patients to use the NHS Wales App. • DSPP: <ul style="list-style-type: none"> ○ In App feedback mechanism established for continuous improvement. ○ Attended series of events with patients and the public to promote the App and understand how people are using it. ○ Recruited patients from the User Research Panels for discovery and development of new features – over 5000 registered to date. ○ Set up Proxy Access Working Group to develop and evaluate new feature with varied representatives and subject matter experts ○ Continue to deliver the Public and Patient Assurance Group to ensure DHCW products and services include voice of end users. 	<ul style="list-style-type: none"> ➤ Increasing our understanding of our NHS Wales stakeholders, their views of the partnership with DHCW and how to improve collaborative working. ➤ Consolidating data and Intelligence on engagement to inform actions and decision making. ➤ Introducing regular feedback mechanisms for delivery and other partners. ➤ Ensure feedback is analysed, shared and acted upon ➤ Ensure the patients and the public have a voice in DHCW developments in products and services. ➤ Ensure that the NHS App features are built and co-designed for patients and the public



5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

- 5.1 This report shows considerable progress has been made against our Engagement Plan with a real focus on developing our strategic partnerships with NHS Wales partners and key commercial organisations, and empowering and supporting staff across DHCW.
- 5.2 There is still much to do in this challenging climate, with relationships and delivery tested across the system. Ensuring we invest in engagement and managing our relationships is essential.
- 5.3 The work commissioned to undertake the independent stakeholder review will be a key activity to further enhance our understanding of stakeholder perceptions, the impact of the activities undertaken to date and importantly how we can continually improve.
- 5.4 As the team continues to embed, we will monitor the additional work being asked of us outside of the original plan and look to plan and prioritise. Additional resource in key areas as set out above would improve our overall success.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
NOTE the report.	



DIGITAL HEALTH AND CARE WALES COMMUNICATIONS STRATEGY DELIVERY UPDATE

Agenda Item	5.2
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Chris Darling, Board Secretary
Prepared By	Julia Sumner, Assistant Director of Communications
Presented By	Chris Darling, Board Secretary

Purpose of the Report	For Noting
Recommendation	SHA Board is being asked to
NOTE the six-month delivery update against the communications strategy.	

WC:
APP:
TOTAL:

1 IMPACT ASSESSMENT

STRATEGIC MISSION	Be the trusted strategic partner and a high quality, inclusive and ambitious organisation.
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CORPORATE RISK (ref if appropriate)	
QUALITY IMPACT ASSESSMENT (ref if appropriate)	

WELL-BEING OF FUTURE GENERATIONS ACT	A More Equal Wales
If more than one standard applies, please list below:	

DHCW QUALITY STANDARDS	N/A
If more than one standard applies, please list below:	

DUTY OF QUALITY ENABLER	Culture
DOMAIN OF QUALITY	Person Centred
If more than one enabler / domain applies, please list below:	

EQUALITY IMPACT ASSESSMENT STATEMENT	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: N/A	

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	No, there are no specific financial implications related to the activity outlined in this report
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.

SOCIO ECONOMIC IMPLICATION/IMPACT	No, there are no specific socio-economic implications related to the activity outlined in this report.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there are no specific research and innovation implications relating to the activity outlined within this report.

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Chris Darling, Board Secretary	03.04.24	Approved
Management Board	18.04.24	Noted

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority

3 SITUATION / BACKGROUND

- 3.1 As a national NHS organisation, it is vital that DHCW delivers strong and proactive communications to raise the profile of its work and build its role as a trusted strategic partner with a reputation as a system leader for digital health and care services.
- 3.2 In September 2023, following wide engagement across DHCW and with partners, a new communications strategy was approved by DHCW's SHA Board.
- 3.3 The strategy identifies a proactive approach to communications and highlights five strategic aims:
- To **establish** DHCW's reputation as a trusted strategic partner
 - To **build** on our internal communications - supporting staff to feel informed and empowered, making DHCW a great place to work and a high quality and ambitious organisation
 - To **develop** our stakeholder communications - building relationships to work in partnership
 - To **grow** our public communications - building understanding of DHCW's role and how digital and data will help the NHS in Wales work better, what DHCW is doing to address digital inclusion and encouraging people to work for us
 - To **enhance** our digital communications - delivering high quality digital communications which reflect our purpose and ambition as a digital organisation
- 3.4 The communications strategy is designed to support the organisation's other strategies, including the new long-term strategy, and build DHCW's reputation as a trusted strategic partner in making digital a force for good in health and care.
- 3.5 The communications strategy is supported by a yearly action plan which outlines activities which will be undertaken to achieve the strategic aims.
- 3.6 This report provides DHCW's Management Board with an update on progress against the strategy and its first year action plan, six months since its approval by the Board.

4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

- 4.1 Since the approval of the strategy the communications team has focused its resources into delivering the supporting action plan. To achieve this, the team has undertaken CPD in key areas and adopted new approaches to ways of working to deliver a strong and proactive communications function for DHCW.
- 4.2 Efforts have focused on key activities under each of the five strategic aims, with many significant achievements being made. It is also important to note that the action plan has been delivered on top of the communications team leading on and delivering other significant pieces of work which were not included in the plan, for example supporting programme communications and leading on the staff awards.
- 4.3 The below provides an update to Management Board on some of the key actions which have been delivered under each of the strategic aims.

To establish DHCW's reputation as a trusted strategic partner

- We are building DHCW's brand identity with the launch and roll-out of new branding across the organisation.
- Stakeholder mapping and messaging workshops have been held with the SHA Board, with consistent messaging for DHCW in the process of being finalised.
- The communications team is now proactively issuing positive news stories and pitching to relevant media outlets.
- We have developed an events planner which aligns to our strategic aims as an organisation and ensures the right people are speaking about the right things to the right audiences. We also continue to attend key national events as speakers and exhibitors, securing high profile speaking slots for our senior leaders.
- A new DHCW webinar series proposal has been approved for implementation throughout 2024/25.
- We held a Senedd event to promote DHCW to political representatives and build relationships with these stakeholders.
- We launched a communications toolkit to support DHCW staff with their own communications work. This supports the use of best practice, brand identity and brings consistency to what we say and how we say it.
- We are developing case studies of work where we are delivering for partners. These are supported by testimonials from our partners.

To build on our internal communications

- We have put in place a range of channels to provide staff with timely and relevant information that helps them feel they are part of a supportive and inclusive organisation.
- There is now regular evaluation of our internal channels to ensure these are being used effectively and that improvements are being made where needed.
- We held five staff briefings between September and March – one of which was held as our first hybrid event. The format has also changed to a webinar to encourage more two-way conversation.

- We continue to develop our internal newsletter and regular staff message, which receive high levels of engagement.
- A programme of Executive engagement has been agreed and is being implemented.
- We continue to work with POD to run key events for staff.
- A new campaign, #IamDHCW, has been launched to celebrate our staff.
- There has been continued directorate communications support to gain insight and develop stories about team achievements. This directorate approach has also resulted in communications advice and support being given to teams to support them in their work.
- We have increased the amount of TENTalks in our internal events series to give more staff the chance to take part. These events regularly receive high levels of attendance.
- There has been continuous promotion of health and wellbeing content to support and raise awareness to staff, including a Winter Wellness campaign.
- We created a new and highly successful 'Festive Thank You's' campaign to provide an opportunity for staff to celebrate the work of their colleagues.
- We have worked with DHCW's Welsh language leads to improve and increase our bilingual content, supporting DHCW's aim to become a bilingual organisation.

To develop our stakeholder communications

- The DHCW Engagement and Communications Network is now established and meeting regularly. Guest speakers from partner organisations are attending the network to share good practice and information.
- We have undertaken a series of joint workshops with the engagement team to support programmes with a co-ordinated approach to communications and engagement, based on understanding stakeholders' needs. Workshops with more teams are planned.
- Joint planning sessions are being held between the communications and engagement teams to share information about stakeholders and their needs.
- More opportunities for feedback have been put in place for stakeholder communications, for example, a survey on our stakeholder newsletter. The findings are being used to make improvements to our stakeholder communications.
- We are developing more events to support stakeholders and establish ourselves as a system leader (e.g the launch of a new webinar series).
- We have worked with DHCW's clinical teams to improve understanding of how our work supports clinicians. This includes a series of clinical visits by the communications team to improve knowledge and understanding.
- DHCW now has communications representation on national communications groups, including the Welsh Government's weekly communications calls, the Welsh NHS Confederation's communications peer group and CDPS' communities of practice.



To grow our public communications

- We have developed a forward look for public events to help us horizon-scan and establish which events would be useful for DHCW to have a presence at. This includes planned presence at this year's Eisteddfod.
- Our social media continues to grow, with engagement levels across all our channels higher than other health and digital organisations.
- We now work collaboratively with NHS Wales communications teams and key partners to undertake joint communications which promotes our work and the impact it has to their audiences.
- We are supporting DSPP with their public communications and engagement for the NHS Wales App.
- We have undertaken a review of our website and are implementing recommendations to ensure it is delivering best practice and is fit for purpose.
- Team training has been undertaken in media work and we are now regularly proactively pitching positive news stories to relevant media.
- The team now regularly evaluates the performance of our website and social media to understand usage and engagement levels and make recommendations for improvements where required.

To enhance our digital communications

- We have purchased new digital communications equipment, including filming kit, to ensure we can produce quality digital content in-house.
- Team training has been undertaken in key areas such as social media and video production to ensure we have the skills to deliver high quality content.
- We regularly report our evaluation metrics and insights of our digital channels to understand what works and what doesn't and how we benchmark against other organisations.
- We are undertaking improvements to both SharePoint and the website following a review of these channels and an increase in specialist skills in the team.
- We have increased the number of Welsh speakers in the team and are working with Welsh language leads to ensure we take a bilingual approach to our digital communications, offering content in both languages and promoting DHCW as a bilingual organisation.
- We regularly horizon-scan to understand the latest trends in digital communications and ensure we are keeping up with recent developments and best practice.
- We have delivered training and information to DHCW staff as well as NHS Wales communications leads on best practice for digital communications.

4.4 In the six months since the strategy's approval, the first-year action plan has been delivered almost in its entirety. The next steps are for a new action plan to be developed for year two of the strategy.

5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

- 5.1 The areas of the action plan that have not been delivered over the past six months, which will be taken forward over the coming six months, include finalising messaging which describes our organisation and what we do, the development of a repository of spokespeople for key subject matters and the recruitment of staff communications ambassadors.
- 5.2 As the corporate communications team is asked to deliver more significant pieces of work, there is a risk that the action plan might not be met in full. This is currently being mitigated through strong planning processes within the team. However, capacity to take on much more that sits outside the action plan and current work is limited. The forthcoming action plan for year two will incorporate the additional work the team has been asked to lead on this year.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
<p>NOTE the six month delivery update against the communications strategy.</p>	



DIGITAL HEALTH AND CARE WALES

BUILDING OUR FUTURE PROGRAMME UPDATE

Agenda Item	5.3
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Claire Osmundsen-Little, Executive Director of Finance
Prepared By	Alyson Smith, Head of Organisational Performance
Presented By	Claire Osmundsen-Little, Executive Director of Finance

Purpose of the Report	For Noting
Recommendation	SHA Board is being asked to
NOTE the report.	

WC:
APP:
TOTAL:

1 IMPACT ASSESSMENT

STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	
QUALITY IMPACT ASSESSMENT (ref if appropriate)	

WELL-BEING OF FUTURE GENERATIONS ACT	A Healthier Wales
If more than one standard applies, please list below: Prosperous, Resilient, Culture, More Equal, Globally Responsible	

DHCW QUALITY STANDARDS	N/A
If more than one standard applies, please list below:	

DUTY OF QUALITY ENABLER	Whole Systems Approach
DOMAIN OF QUALITY	Person Centred
If more than one enabler / domain applies, please list below: Timely, Effective, Efficient, Equitable	

EQUALITY IMPACT ASSESSMENT STATEMENT	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: N/A	

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	Yes, please see detail below Funding is required.
WORKFORCE	Yes, please see detail below

IMPLICATION/IMPACT	Workforce transformation
SOCIO ECONOMIC IMPLICATION/IMPACT	No, there are no specific socio-economic implications related to the activity outlined in this report.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	Yes, please see detail below
	The programme will inform research and innovation

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Claire Osmundsen-Little	20/05/2024	Approved

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
PMO	Programme Management Office	POD	People and Organisational Development
IMTP	Integrated Medium Term Plan	SRO	Senior Responsible Officer
DDaT	Digital, Data and Technology		

3 SITUATION / BACKGROUND

3.1	The common purpose of DHCW is to make digital a focus for good in Health and Care and Mission 5 focuses on the development of the strategic trusted partnership to enable this.
3.2	It currently consists of a diverse range of enablers that support the delivery of effective digital services.
3.3	This year DHCW are focusing on how we bring those IMTP priorities together to focus on " Building our Future " and developing a roadmap to bring together all the organisation's initiatives and through our strategy principles develop a programme that will, putting our people first, make a number of projects to support the design and implementation.
3.4	This cover paper supports the short report submitted to log progress of the programme.

4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

Progress:

- The programme named “Building our Future” has been agreed via DHCW’s Management Board, and a Board development session took place in April 2024 to discuss purpose, scope and objective.
- Strategic assessment, planning, definition and resource requirements are being worked through - utilising the governance methods established by DHCW’s Programme Management Office.
- The priority project is currently *Put People First*, which is owned by DHCW’s People and Organisational Development (POD directorate);
 - POD critical milestones – Put People First
 - Job families almost 80% complete; being cross referenced with Digital, Data and Technology (DDaT) roles, competencies and career paths.
 - Strategic Workforce Plan underway.
 - Identified critical areas within Missions 1-4 which require assessment and further planning of POD support.
 - Wire frame in place for the platform which will host the DDaT and other materials for training and career development, based on Finance Academy model. Exploring options for hosting prior to agreement of platform.
- The need to nurture innovation and through an Innovation Hub bringing together the team, tools, user centre design, learning and test environments to understand, experiment and develop together.
- Engagement has started with several key people and groups across DHCW on critical activity to start to create integrated roadmap and plan.
- Planning for Staff Conference underway with comms; comms and engagement plan is in draft.

Next Steps:

- Agree scope of programme, workstreams and owners, followed by detailed engagement across DHCW on critical activity to create integrated roadmap and plan.
- Complete review of detailed value propositions and agree what goes forward into DHCW Operating Model.
- Finalisation of product and architecture approaches to be completed.
- Continue to progress POD critical milestones, whilst rationalising and setting up the additional projects
- Agree technical platform, hosting and name of platform for DDaT products; start development of platform
- Progress Innovation Hub
- Complete comms and engagement plan
- Develop interactive session for DHCW’s next Staff Conference

5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

5.1 There are no key risks / matters for escalation to Board / Committee.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
NOTE the report.	



DIGITAL HEALTH AND CARE WALES FINANCIAL REPORT FOR THE PERIOD ENDED 30 APRIL 2024

Agenda Item	6.1
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Claire Osmundsen-Little, Executive Director of Finance
Prepared By	Mark Cox, Associate Director of Finance
Presented By	Claire Osmundsen-Little, Executive Director of Finance

Purpose of the Report	For Noting
Recommendation	SHA Board is being asked to
NOTE the contents of the Financial Report for April 30th, the forecast achievement of financial targets and the IMTP financial outlook.	

WC:
APP:
TOTAL:

1 IMPACT ASSESSMENT

STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	N/A
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QUALITY IMPACT ASSESSMENT (ref if appropriate)	
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<u>WELL-BEING OF FUTURE GENERATIONS ACT</u>	A Healthier Wales
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If more than one standard applies, please list below:

<u>DHCW QUALITY STANDARDS</u>	N/A
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If more than one standard applies, please list below:

<u>DUTY OF QUALITY ENABLER</u>	Whole Systems Approach
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<u>DOMAIN OF QUALITY</u>	Effective
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If more than one enabler / domain applies, please list below:

<u>EQUALITY IMPACT ASSESSMENT STATEMENT</u>	Date of submission: N/A
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No, (detail included below as to reasoning)

Outcome: N/A

Statement: N/A

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	No, there are no specific financial implications related to the activity outlined in this report
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.

SOCIO ECONOMIC IMPLICATION/IMPACT	No, there are no specific socio-economic implications related to the activity outlined in this report.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there are no specific research and innovation implications relating to the activity outlined within this report.

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Claire Osmundsen-Little, Executive Director of Finance	May 2024	Approved

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
SLA	Service Level Agreement	PSPP	Public Sector Payment Policy
DSPP	Digital Services for Patients & Public	NDR	National Data Resource
VAT	Value Added Tax	HMRC	His Majesty's Revenue & Customs
IM&T	Information Management & Technology	LIMS	Laboratory Information Management Solution
RISP	Radiology Informatics System Procurement	NIIAS	National Intelligent Integrated Audit Solution
DC2T	Data Centre 2 transfer	LA	Local Authority
CRL	Capital Resource Limit	BoE	Bank of England
WG	Welsh Government	NHSApp	NHS Application

3 SITUATION / BACKGROUND

3.1 Financial Performance

The purpose of this report is to present [DHCWs financial performance for 2023/24 and present the financial performance and issues to the April 30th for 2024/25](#). It also assess the key financial projections, risks and opportunities for the forthcoming financial year.

DHCW receives funding to support its main activities:

1. Ongoing provision of core services via Welsh Government & NHS organisation's (which is delegated to directorate budgets and now incorporates COVID and National Immunisation Framework activity) and
2. Welsh Government Digital Priority Investment Fund allocations to support discrete development and implementation programmes & projects.

DHCW is required by statutory provision not to breach its financial duty (to secure that its expenditure does not exceed the aggregate of its resource allocations and income received). This duty applies to both capital and revenue resource allocations. In terms of key Organisational financial performance indicators, they can be brigaded as follows:

The two key statutory financial duties are:

- To remain within its Revenue Resource Limit
- To remain within its Capital Resource Limit

Additional financial targets are:

- **Public Sector Payment Policy (PSPP):** The objective for the organisation All NHS Wales bodies are required to pay their non-NHS creditors in accordance with HM Treasury's public sector payment compliance target. This target is to pay 95% of non-NHS creditors within 30 days of receipt of goods or a valid invoice (whichever is the later) unless other payment terms have been agreed with the supplier.
- **Cash:** Manage residual year end balances to a maximum of £2m.

4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

4.1 Financial Performance: 2023/24 Financial Performance Overview

Year-end position: DHCW is presenting a year end underspend of £0.292m (approx. 0.2% of income).

Savings: DHCW has overachieved against its total revised savings core savings target of £4.978m (excluding £3.4m ring fenced candidates DPIF and COVID). This has been used to support non recurrent Datacentre Migration/SIEM/NIAS spend in 2023-2024.

Capital: spend to date is £17.808m for period against a capital limit of £17.828m (an underspend of 0.1%).

Bank: Cash balance has been finalised at £2.091m on the 31st of March 2024

2024/25 Financial Performance Overview

Overview: As part of its IMTP DHCW has issued a balanced plan for 2024/25. This is dependent upon the successful achievement of the savings target (£1.5m) and the mitigation of all identified financial risks (such as possible digital licencing cost pressures). All executive Director Delegated budgets have been issued and agreed.

Revenue: DHCW is reporting a small revenue underspend of £0.096m for the period to April 30th. Pay is anticipated to continue to track behind profiled spend due to the recruitment lag. This is likely to be offset by increases in non-pay spend as DHCW continues to secure capacity via third party suppliers for accelerated programmes such as Cloud Readiness activity and internal support of the datacentre migration.

PSPP: The target Public Sector Payment Policy (PSPP) target has been exceeded with 98% of non NHS invoices being paid within 30 days.

Cash: DHCW has a cash balance of £4.244m as at April 30th.

Digital Priority Investment Fund: Spend to April totals is £2.581m against a total budget of £29.939m (£28.037m direct WG funding). DHCW is awaiting formal notification of 2024/25 funding and detailed activity with corresponding spend profiles are being finalised.

Capital: Spend to April totals is £0.242m against CRL of £19.634m. This is in line with the year to date plan.

4.2 Developments since March board

Draft Annual Accounts: The organisations draft annual accounts for 2023/24 were submitted to timetable on May 3rd 2024/25. An ongoing audit is being undertaken by Audit Wales with a target accelerated completion date of June 15th to enable a full Audit Committee review on July 9th followed by SHA Board endorsement and Audit Wales submission by 31st July.

Service Level Agreements: The 2024/25 financial plan ins underpinned by income assumptions from NHS organisations in respect of services we provide them. The approval mechanism to enable invoicing is via the Service Level Agreement process. At the time of writing we await confirmation from only one organisation ahead of the All Wales deadline of the last working day of June.

Digital Priority Investment Fund: DHCW are currently working to a planning control total of £28m to support all programmes. Work is continuing in partnership with Welsh Government to finalise priority deliverables for this financial year within the revised anticipated funding envelope.

Digital Services For Patients & Public (NHSApp): A business case has been submitted to Welsh Government to seek sustained funding provision to support the operation of the NHS Wales App on an ongoing basis. The NHS Wales App has been developed and deployed using DPIF programme funding for the first three years and with an allocation for 2024/25. Beyond this, the NHS Wales App will need to be supported with a continuous stream of funding or it will need to be discontinued. The case will be submitted in late March for Welsh Government consideration.

Microsoft Year 3 Contractual Renewal: Digital Health and Care Wales has now completed the requirements gathering with local organisations and will shortly issue a Purchase Order totaling £30.569m (exc VAT) to our Licencing Agreement Reseller for the full All Wales list of products for year three of the contract (committing DHCW to the procurement). We have requested that local Purchase Orders are raised as soon as possible so that funds can be transferred to cover the All-Wales commitment that DHCW will be required to settle by mid-July 2024

Microsoft VAT: The VAT reclaim remains with HMRC internal policy team and is currently being assessed. As reported previously, DHCW will continue to chase for an outcome and will update Welsh Government and Health Boards as soon as we have more clarity.

Building Our Future: The scope of the programme is being finalised alongside workstreams and owners. There will be detailed engagement across DHCW on this critical activity to create integrated roadmap and plan.

Financial Control: As a consequence of the Board of approval on the IMTP and underpinning financial plan the 2024/25 formal budgets were deployed via delegated expenditure limits were issued to Directors. The letters issued clarified not only allocated budget but also the accountability, monitoring and reporting approach, savings requirement and quarterly senior review and assurance sessions.

It also provided supporting reference to DHCW Standing Orders, Standing Financial Instructions and Budgetary Control SOPs whilst underlining their responsibility to ensure that all spend against budget is regular, proper, provides value for money and that it promotes effective delivery against the DHCW IMTP and Business Plan.

All letters have been considered and approved by Executive Directors and are “live” for reporting and performance monitoring purposes.

Benefits Management: DHCW is continuing to lead the established All Wales benefits network. Key activity since the last SHA board has focused on refreshing the Benefits Framework and toolkit, agreeing standards and on an all Wales basis.

The construction of a “Benefits Repository” to enable both a consolidated and local view of benefits forecast and realised is also underway with a target completion date of July 31st.

5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

5.1 Key Issues

2024/25 Digital Priority Funding: Final formal funding letters are awaited, we have received notification of planned allocations by Welsh Government and will place reliance upon this notification in order to continue activity and meet financial commitments as they fall due.

Welsh Intensive Care Information System- Further discussion is underway relating to implementation timescales and sequencing. DHCW will work to assess any financial impact with key stakeholders.

Capital: DHCW has spent £0.242m on Capital to date. DHCW awaits confirmation of Capital funding for a number of digital schemes such as DSPP, DMTP, Digital Maternity and Digital Eyecare.

Connecting Care: DHCW is currently undertaking activity in order to deliver a full Green Book compliant business case at pace. In order to achieve this deliverable external support resource has been secured (currently at pressure to the organisation). An engagement exercise is underway to ensure local implementation requirements are not only accurately reflected but tested and benchmarked.

Sustainable Funding: DHCW continues to liaise with Welsh Government to produce a policy brief setting out the background (including current challenges), options and a recommendation for addressing the current challenges. Particularly, this will explore how DHCW are funded to maintain and deliver all-Wales digital services, such as the NHS Wales App, the National Data Resource, and the Cancer Informatics Solution alongside an optimal model to support effective digital investment activity. DHCW is working closely with external subject matter experts to inform an expected brief to be constructed by Welsh Government for Ministerial consideration.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
NOTE the contents of the financial report for April 30th, the forecast achievement of financial targets, the financial report for 2023/24 and the IMTP financial outlook.	



DIGITAL HEALTH AND CARE WALES CORPORATE RISK REGISTER

Agenda Item	6.2
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Chris Darling, Board Secretary
Prepared By	Bethan Walters, Corporate Risk Manager
Presented By	Chris Darling, Board Secretary

Purpose of the Report	To Receive/Discuss
Recommendation	SHA Board is being asked to
<p>NOTE the Risk and Board Assurance Framework Workplan; RECEIVE and DISCUSS the status of the Corporate Risk Register including changes since the last meeting; RECEIVE and DISCUSS the status of each strategic mission, principal risk and action plan. APPROVE the DHCW Risk Appetite Statement and Tolerances for 2024/25.</p>	

WC:
APP:
TOTAL:

1 IMPACT ASSESSMENT

STRATEGIC MISSION	Deliver high quality digital products and services
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CORPORATE RISK (ref if appropriate)	All are relevant to the report
QUALITY IMPACT ASSESSMENT (ref if appropriate)	N/A

<u>WELL-BEING OF FUTURE GENERATIONS ACT</u>	A Healthier Wales
If more than one standard applies, please list below:	

<u>DHCW QUALITY STANDARDS</u>	ISO 9001
If more than one standard applies, please list below: ISO 14001 ISO 20000 ISO 27001 BS 10008	

<u>DUTY OF QUALITY ENABLER</u>	Leadership
<u>DOMAIN OF QUALITY</u>	Effective
If more than one enabler / domain applies, please list below: Safe Care Effective Care	

<u>EQUALITY IMPACT ASSESSMENT STATEMENT</u>	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: Risk Management and Assurance activities, equally affect all. An EQIA is not applicable.	

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	Yes, please see detail below Additional scrutiny and clear guidance as to how the organisation manages risk has a positive impact on quality and safety.
LEGAL IMPLICATIONS/IMPACT	Yes, please see detail below Should effective risk management not take place, there could be legal implications
FINANCIAL IMPLICATION/IMPACT	Yes, please see detail below Should effective risk management not take place,

	there could be financial implications
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.
SOCIO ECONOMIC IMPLICATION/IMPACT	No, there are no specific socio-economic implications related to the activity outlined in this report.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there are no specific research and innovation implications relating to the activity outlined within this report.

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Risk Management Group	07/05/2024	Discussed and verified
Management Board	20/05/2024	Discussed and verified

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
BAF	Board Assurance Framework	WG	Welsh Government
NI	National Insurance	DPIF	Digital Priorities Investment Fund
DSPP	Digital Services for Patients and the Public	WICIS	Welsh Intensive Care Information Service
WASPI	Wales Accord on the Sharing of Personal Information	NDR	National Data Resource
SLA	Service Level Agreement	IMTP	Integrated Medium Term Plan
IRAT	Integration and Reference Team	ICU	Intensive Care Unit
ISD	Information Services Directorate	HBs	Health Boards
WG	Welsh Government	FDU	Finance Delivery Unit
SAIL	Secure Anonymised Information Linkage	CAPEX	Capital Expenditures
OPEX	Operating Expenditures	DU	Delivery Unit
WEDs	Weekly Executive Directors	OCP	Organisational Change Policy

3 SITUATION / BACKGROUND

- 3.1 The [DHCW Risk Management and Board Assurance Framework \(BAF\) Strategy](#) outlines the approach the organisation will take to managing risk and Board assurance.
- 3.2 The [Risk and BAF workplan for 2023/24](#) includes progress of activity tracked on the forward workplan.
- 3.3 Risk should be considered from the perspective of opportunities and threats, managing risks effectively can often lead to realizing opportunities. With health services under more pressure than ever there is a huge opportunity to use digital products and services to drive efficiencies and improve patient outcomes. DHCW intends to be at the forefront of this, trends and opportunities include:
- The growing importance of data
 - Digital services driving service transformation
 - Moving to Cloud services
 - International technical and data standards
 - Tackling a shortage of technology talent
 - A shift from capital funding to a recurrent revenue-based model
 - Organisations shifting from programme to 'product' based delivery models
 - Continuous agility in delivering digital services, modular components and mix and match
 - Automation and Artificial Intelligence
 - Open architecture where data exchange is facilitated between public and private sector providers
 - The increasing need to ensure robust, secure and solid digital foundations to enable successful digital delivery
 - Patient empowerment Apps

4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

- 4.1 Board members are asked to consider both opportunity and threat-based risk, in the context of assurance 'what could impact on the Organisation being successful in the short term (1 – 12 months) and in the longer term (12 – 36 months)'.
- 4.2 The wider considerations regarding organisational risk factors have been previously stated but remain relevant. They include, sector, stakeholder, and system factors, as well as national and international environmental factors.
- 4.3 In considering environmental and international factors members should note the [World Economic Forum Global Risk Report 2024](#). This report considers risk from an international perspective, the report highlights a number of highly relevant areas for consideration by DHCW, which were discussed by Board members at the Board Development Day in April 2024.
- 4.4 The below are key areas from the World Economic Forum Term Global Risks Landscape (2024) for context and consideration by the Board:
- Cyber insecurity
 - Misinformation and disinformation
 - Adverse outcomes of AI technologies
- 4.5 [The HM Government National Risk Register](#) was published in August 2023, which includes a section on the cyber-attack: health and care system. Learning from this report was also discussed at the Board Development Day in April 2024.
- 4.6 DHCW's Corporate Risk Register currently has 17 risks on the Register, 12 of which are detailed at item 6.2i Appendix A. There are 5 Private risks, of which 4 are considered at every Digital Governance and Safety Committee and 1 considered at Programmes Delivery Committee.
- 4.7 Board members are asked to note the following changes to the [Corporate Risk Register 6.2i Appendix A](#) (new risks, risks removed and changes in risk scores) for the period 1 March 2024 to 31 April 2024:

NEW RISKS (1) 0 Private 1 Public

Risk Ref	Risk Title	Risk Description
DHCW0335	Service Catalogue Agile Process	IF DHCW Service Catalogue management processes are not agile THEN there is a potential that there will not be robust support and management arrangements in place RESULTING IN prolonged and unplanned interruptions, risk of patient harm and reputational damage to DHCW.

RISKS REMOVED (0) 0 PRIVATE 0 PUBLIC

There were no risks removed from the register during this period.

RISKS WITH A CHANGE IN SCORE (0)

There were no changes in scores during the period.

4.8 The Board are asked to consider the DHCW Corporate Risk Register Heatmap showing a summary of the DHCW risk profile. The key indicates movement since the last risk report.

		LIKELIHOOD				
		RARE (1)	UNLIKELY (2)	POSSIBLE (3)	LIKELY (4)	ALMOST CERTAIN (5)
CONSEQUENCES	CATASTROPHIC (5)			**DHCW0277 ← **DHCW0281 ← **DHCW0282 ← **DHCW0315 ←		
	MAJOR (4)			DHCW0263: DHCW Functions ↔ DHCW0296 – Allergies/Adverse Reactions – Single Source ↔ DHCW0313 – Digital Cost Pressure – Service Model Changes ↔ DHCW0320 – Citizen and stakeholder trust in use of HSC data ↔ DHCW0335 - Service Catalogue Agile Process ★	DHCW0300 – Canisc (Screening and Palliative Care) ↔ DHCW0316 – Technical Debt Accumulation ↔	DHCW0331 - Fixed term resource funding ↔ DHCW0332 - Sustainable Major Programmes Funding ↔ DHCW0333 - WICIS Implementation Delay ↔
	MODERATE (3)			DHCW0269 – Switching Service – Data warehouse ↔ **DHCW0318 ↔	DHCW0334 - Impact of cost of transition team ↔	
	MINOR (2)					
	NEGLECTIBLE (1)					

★ New Risk ↔ Non-Mover ↓ Reduced ↑ Increased **Private risks

4.9 All the risks on the Corporate Risk log are assigned to a committee as outlined in the [Risk Management and Board Assurance Framework Strategy](#) to provide the SHA Board with the necessary oversight and scrutiny. As Board members will be aware, the private (commercially sensitive, cyber and security related) risks are reviewed in detail by the Committee's in a private session.

Board Assurance Framework Update

4.10 The [Board Assurance Framework Dashboard](#) brings together in one place all of the relevant information on the risks to DHCW strategic missions. The BAF Dashboard provides information to Board members on the controls and assurances in place as well as gaps and actions needed to mitigate risk and delivery against DHCW strategic missions. The Dashboard has been updated during March and April 2024 with input from Executive Leads and officers and has been updated to be reflect the 2023/24 end of year position.

4.11 Each strategic mission is provided with a RAG score, assigned by the Executive Lead, which is a delivery confidence assessment based on the risk and the plans in place to address and drive the strategic mission.

Risk Appetite Update

4.12 The [annual review of DHCW's risk appetite and tolerance](#) was undertaken at a Board Development session in April. The Board reviewed the risk appetite position for each of the operational risk domain areas as well as the risk appetite for each of the DHCW strategic missions.

4.13 Constructive conversations were held around the use of risk terminology with the consensus agreeing to retain the use of the word 'Cautious'. The change in the environmental context over the past 12 months was reflected on, in addition to looking ahead at the potential internal and external context for the next 12-36 months.

4.14 No changes were made to the risk appetite position relating to the 10 operational risk domain areas.

4.15 Discussions around risk appetite relating to each of the strategic missions concluded with the proposal of Mission 2 changing risk appetite from 'Cautious' to 'Moderate' to demonstrate our willingness to move at pace with new products and services.

4.16 Mission 5 discussions focused on the varying elements of this principle mission, with ultimate agreement that the appetite remain moderate as opposed to open as this provided an overall a balanced appetite for the mission and its elements.

5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

5.1 The Board is asked to note the recent changes in the corporate risk profile, as a result of the escalation of one new risk.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
<p>NOTE the Risk and Board Assurance Framework Workplan;</p> <p>RECEIVE and DISCUSS the status of the Corporate Risk Register including changes since the last meeting;</p> <p>RECEIVE and DISCUSS the status of each strategic mission, principal risk and action plan.</p> <p>APPROVE the DHCW Risk Appetite Statement and Tolerances for 2024/25.</p>	



DIGITAL HEALTH AND CARE WALES IMTP 2024-2027 UPDATE

Agenda Item	6.3
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Ifan Evans, Executive Director of Strategy
Prepared By	Ruth Chapman, Assistant Director of Planning
Presented By	Ifan Evans, Executive Director of Strategy

Purpose of the Report	For Noting
Recommendation	SHA Board is being asked to
NOTE the update on the IMTP 2024-2027.	

WC:
APP:
TOTAL:

1 IMPACT ASSESSMENT

STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	
QUALITY IMPACT ASSESSMENT (ref if appropriate)	

WELL-BEING OF FUTURE GENERATIONS ACT	A Healthier Wales
If more than one standard applies, please list below:	

DHCW QUALITY STANDARDS	ISO 9001
If more than one standard applies, please list below:	

DUTY OF QUALITY ENABLER	Information
DOMAIN OF QUALITY	Effective
All quality enablers and domains apply.	

EQUALITY IMPACT ASSESSMENT STATEMENT	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: This is an update report on the IMTP.	

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	Yes, please see detail below The IMTP is based on financial assumptions around funding.
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.

SOCIO ECONOMIC IMPLICATION/IMPACT	No, there are no specific socio-economic implications related to the activity outlined in this report.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there are no specific research and innovation implications relating to the activity outlined within this report.

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Ifan Evans, Executive Director of Strategy	17/05/2024	Approved

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
IMTP	Integrated Medium Term Plan	DPIF	Digital Priorities Investment Fund

3 SITUATION / BACKGROUND

Status

The DHCW Integrated Medium Term Plan 2024-27 was approved by the SHA Board on the 28 March 2024 and then submitted on the same day to the Welsh Government, along with a supporting letter from Chief Executive Helen Thomas.

The formal IMTP review meeting with Welsh Government has been scheduled for 24th May 2024.

Unconfirmed Funding

Formal confirmation of Digital Priorities Investment Fund allocations remains outstanding, with a current exercise underway to review the impact of this together with a rebaselining exercise.

For planning purposes DHCW are working on the basis of a £28million control total for DPIF projects.

Ongoing Management

The IMTP is underpinned by an annual Business Plan which includes more detailed milestones and deliverables. Review of key deliverables is subject to an ongoing process with Executive Directors, the Planning and Performance Management Group (PPMG), Portfolio Leads and milestone and resource owners. Reductions in assumed DPIF funding allocations will require changes to our planned delivery, which we will manage through change controls to milestones in our Business Plan. This is a complex process because there is a high degree of interdependency between the 500+ milestones and related work plans.

4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

The [letter to Welsh Government](#) which supported our IMTP included the following points:

NHS Wales Funding: The financial plan is underpinned by confirmed income from both Welsh Government and NHS Wales organisations via SLA.

Considerable engagement has been undertaken with organisations to ensure transparency regarding costs and pressures which DHCW is managing centrally. This has resulted in an accelerated SLA approval timescale and has been well received.

Digital Priority Investment Fund: A “control total” of £28m has now been identified by Welsh Government leads, this has impacted upon the proposed deliverables predicated upon an anticipated funding requirement of £33.3m.

Meeting the Financial Challenge

Savings: Implicit within the 2024/25 financial plan are savings of £2.3m with a remaining target of £1.5m to be achieved throughout the year (an effective savings delivery of 5% against controllable allocations).

Strategic Initiatives: Following the drafting of the organisations IMTP, the financial plan has revealed significant pressures, however it is envisaged that these can be mitigated in 2024/25 via an interim savings plan. In order to meet medium/long term organisational ambitions and provide and support financial sustainability going forward, DHCW will as part of the Building our Future Programme establish a strategic efficiency group (badged “Finding more Value”), led by the Deputy CEO / Executive Director of Finance with the objective of identifying and delivering on strategic efficiency programmes within the organisation and wider system. As part of this work the appropriate linkages with the relevant Value and Sustainability groups will be arranged.

Sustainable Funding: Going forward sustainable funding to support key digital products such as the Cancer Programme, National Data Resource and NHS App will be required. DHCW is currently working with Welsh Government Digital leads to research and benchmark alternate digital funding mechanisms whilst also providing an understanding of the future state and structure of digital service delivery which is intended to inform discussions regarding future funding flows and models.

Next Steps: Quarter 1 2024-25

We are now managing the changes we need to milestones and doing so urgently during Q1. Including:

- Milestone and Resource Owners prioritising resources within programmes and across the Business Plan to rebaseline the plans and reduce the impact on delivery (milestones) and value (outcome benefits)
- Sharing with WG the 'delivery impact' of funding reductions on programme milestones
- Planning Business Partners meeting regularly with Milestone Owners to track adjustments to milestones through change controls
- The Planning & Performance Management Group managing delivery across the plan, addressing escalations and taking actions to maximise the delivery position.



5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

5.1 The Board is asked to note the current funding position and the anticipated impact on the IMTP as described above.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
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NOTE the update on the IMTP 2024-2027.



DIGITAL HEALTH AND CARE WALES INTEGRATED ORGANISATIONAL PERFORMANCE REPORT

Agenda Item	6.4
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Name of Meeting	SHA Board
Date of Meeting	30 May 2024

Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Executive Sponsor	Claire Osmundsen-Little, Executive Director of Finance
Prepared By	Angela Hagget, Head of Organisational Performance (Interim)
Presented By	Claire Osmundsen-Little, Executive Director of Finance

Purpose of the Report	To Receive/Discuss
Recommendation	SHA Board is being asked to
RECEIVE and DISCUSS the report as representative of the performance of the organisation for March - April 2024.	

WC:
APP:
TOTAL:



1 IMPACT ASSESSMENT

STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	
QUALITY IMPACT ASSESSMENT (ref if appropriate)	

<u>WELL-BEING OF FUTURE GENERATIONS ACT</u>	A Healthier Wales
If more than one standard applies, please list below:	

<u>DHCW QUALITY STANDARDS</u>	ISO 9001
If more than one standard applies, please list below:	

<u>DUTY OF QUALITY ENABLER</u>	N/A
<u>DOMAIN OF QUALITY</u>	N/A
If more than one enabler / domain applies, please list below:	

<u>EQUALITY IMPACT ASSESSMENT STATEMENT</u>	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: Organisational performance reporting equally effects all. An EQIA is not applicable.	

IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	Yes, please see detail below Additional scrutiny and development of transparent organisational performance reporting has a positive impact on quality.
LEGAL IMPLICATIONS/IMPACT	Yes, please see detail below There is a duty to monitor, report on and improve performance.
FINANCIAL IMPLICATION/IMPACT	Yes, please see detail below Should effective performance management not take place there could be financial implications.
WORKFORCE	Yes, please see detail below



IMPLICATION/IMPACT	Key organisational decision makers and leaders should be aware of an act upon the elements of performance for which they hold responsibility or accountability
SOCIO ECONOMIC IMPLICATION/IMPACT	No, there are no specific socio-economic implications related to the activity outlined in this report.
RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there are no specific research and innovation implications relating to the activity outlined within this report.

2 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
Management Board	20/05/2024	Reviewed

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
IMTP	Integrated Medium-Term Plan	IQPD	Integrated Quality Planning and Delivery
KPI	Key Performance Indicators	WCISU	Welsh Cancer Intelligence and Surveillance Unit
WLIMS	Welsh Laboratory Information Management System	DR	Disaster Recovery
SIEM	Security Information Event Management		

3 SITUATION / BACKGROUND

3.1	This document provides a summary of the Digital Health and Care Wales (DHCW) Integrated Organisational Performance Report (IOPR) to the end of April 2024 and includes Q4 Portfolio Reports . A similar report is presented to the DHCW Management Board monthly; Management Board attendees present and discuss performance and resulting actions or risks. The Board IOPR is presented on a bi-monthly basis in arrears.
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4 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

- 4.1 April is the first month of the new financial year. DHCW has a business plan with 537 milestones and a confirmed budget of £168m albeit, work to finalise DPIF allocations has continued during the month. Recruitment has continued and DHCW's headcount now stands at 1,268. DHCW completed the end of year accounts and the annual report drafted to be presented at the Audit and Assurance Committee in May.
- 4.2 During the month, work has continued on the data centre network moves and performance has been stable albeit there were a high level of incidents centred around the Welsh Nursing Care Record. There has also been a focus on accelerating the work on dentistry waiting lists and future plans and business cases for a number of key programmes. Progress on the roll out of the NHS app continues with improvements in the service wrap resulting in a lower level of complaints and service calls. Groundwork on the new Building our Future programme has been undertaken and architecture and enterprise capabilities have been mapped.

Mission 1: Provide a Platform for enabling digital transformation

This month we have established phase 1 of the Digital Delivery organisational structure. There is good progress on APIs, a customer onboarding and an external governance proposal has been developed. Proof of concept scoping workshops have been undertaken for the Integration Hub. Work on the Cloud Migration business case continues with a series of workshops being held over the coming weeks to aid inputs into the case. The remaining Data Centre Transition 2 network work is progressing well; however, there is still considerable work to complete with some complex dependencies related to PSBA. However, there is a high degree of confidence that this will be completed on target (end of May). There is ongoing impact to the Disaster Recovery (DR) test compliance (77%) and the DR documentation (73%). The contract for the Security Information Event Management (SIEM) has been awarded. We finalised the timetable for agreeing a national target architecture, which was part of our accountability conditions for 23/24 and due by the end of March. It was submitted to Welsh Government in May. A joint NDR and operations delivery plan has been agreed and governance is in place.

Mission 2: Deliver high quality digital products and services

There were 10 Major Incidents in the month, this is the highest level in the last 12 months. A thematic review will be undertaken for Welsh Nursing Care Record (3 Major IT Incidents). During the month, two new clinical incidents were reported. Investigations have detected no patient harm in either incident, actions have been taken to prevent recurrence.

The new service request process is being reviewed with a view to improving process and collaboration with Health Boards.

Digital Medicines transitioned to DHCW management on 1st April 2024. 1,457 prescriptions (3,196 prescription items prescribed) and sent via EPS since November 7th. During April, the Microsoft 365 for Optometrists pilot was agreed for national roll out and the National Immunisation Framework (NIF) discovery report was finalised. We have produced a strategy and roadmap for delivery of NIF digital requirements which is now with Welsh Government for agreement. Within Connecting Care preparations for a platform replacement continue to progress. The procurement approach for Social Care has been agreed and artefacts are being created. Market engagement on Mental Health and Community Care (MH&CC) has been concluded and a procurement approach has been proposed.

Some areas have experienced issues such as the Dental Access Portal, with the pilot now due to be delivered in June. Work is continuing to develop a way forward for the Digital Eye Care Programme (DECP), with a proposal currently being prepared for submission to Welsh Government.

Mission 3: Expand the digital and care record and the use of digital to improve health and care

The service wrap for the NHS Wales App is in progress and transition of support is underway; a redesigned feedback mechanism is also in place which has had a positive impact on how users access assistance. The number of complaints received regarding the App has reduced from 81 to just one this month, however, there has been a rise in the number of calls received by the service desk; this focused approach has resulted in improved resolution times. The DHCW SHA Board approved the Digital Services for Patients and the Public, Product Delivery Partner Framework Procurement for award, and the new contract was signed on the 3rd April 2024.

Mission 4: Drive better value and outcomes through innovation

The Research & Innovation team have collaborated on a UK Research and Innovation grant application to develop an AI model to code unstructured NHS clinical data. Information Services have published a Spinal Dashboard which will provide intelligence and insights regarding spinal procedures across Wales. Additionally, the WCISU (Welsh Cancer Intelligence and Surveillance Unit) reports received sign off, and the Cancer Information Team have received positive feedback. The reports will be used for the development of the CATRIN cancer registry system and will be one of the main data sources for cancer registrations improving the overall quality of the data. There is an ongoing Commercial Risk regarding Audit+ (Ref 18038) and a technical discussion is to take place in the following weeks; all key stakeholders have been notified via letter detailing the retirement of Audit+ by the supplier.

Mission 5: Be the trusted strategic partner and a high quality, inclusive and ambitious organisation

Our Senior Leadership Programme with the Kings Fund has continued as well as in-house bespoke management workshops. We have developed a road map for People First workstream of the Building the Future Programme. A number of role profiles are being developed under DDaT Plus framework which will include development and career pathways. In partnership with WIDI, we are finalising bespoke learning programmes including Agile and Scrum to be rolled out across DHCW. During April we attended open days and career fairs at Colleges, Universities and Careers Wales to promote careers in DHCW and digital (Welsh and English medium) to ensure that DHCW has a diverse talent pool to support our future. The team continues to work with each directorate to support organisational change. Following the submission of IMTP, the team are co-ordinating DHCW strategic workforce plans to develop a better understanding of a short and medium-term resource requirements and to develop organisation wide development plans. The DHCW Big Step challenge was launched with 34 teams from across all the directorates and 252 individuals taking part, to encourage Health and Wellbeing across the organisation. Additionally, POD chaired the DHCW Staff Awards Nominations Panel.

For the second consecutive month, the organisation has not achieved the target for appraisals. This was a key area of focus in all Directorate performance reviews which were undertaken recently.



A joint PCMH and Operations session was held to discuss a joined-up approach to the product operating model.

DHCW has achieved all key financial indicators in the period. A savings target of £1.5m has been set for 2024/25, and DHCW is presenting a small underspend £0.96m primarily driven by vacancies. Work continues to embed the benefits framework, which is part of our accountability conditions. Contract and Agency reviews have reached compliance and attained **GREEN** in April with 11 agency contracts extended to a value £0.4m. A risk is emerging around the cost of the Citrix renewal and the commercial teams are working to mitigate this. Compliance of the IMS documentation has achieved its target of 90% for the first time. The Building Our Future programme was introduced to our Board in a Development Session. The programme is now working through governance activities and discovery a number of initiatives, as well as engaging with colleagues throughout DHCW.

All **27** audit actions are on track to be completed by the agreed date achieving **GREEN** in this month's report. The Audit and Assurance Committee granted extensions for four outstanding actions. The corporate risk profile has remained consistent for the last 5 months but shows a clear downward trend from 33 in April 2023 to 17 in April 2024. April has also seen a notable decrease in the number of complaints and enquires from 92 to 8. Previously the figure has included support issues which have been received as enquiries. We have implemented a new process where these are forwarded on to the Service Desk; there were 45 such enquiries this month.

Engagement across social media platforms has seen the second highest increase at 8.28% with channels performing significantly above industry benchmarks, most notably LinkedIn where our engagement was 20.85% for April vs benchmark of 1.9%. Content focused on our people continues to perform best across all channels, particularly through the 'I am DHCW' and 'Welcome to the team' strands where the top post achieved 65% engagement on LinkedIn.

5 KEY RISKS / MATTERS FOR ESCALATION TO BOARD / COMMITTEE

5.1 There are no key risks / matters for escalation to Board / Committee.

6 RECOMMENDATION

Recommendation	SHA Board is being asked to
RECEIVE and DISCUSS the performance detailed in the Integrated Organisational Performance Report.	

DIGITAL HEALTH AND CARE WALES AUDIT AND ASSURANCE COMMITTEE HIGHLIGHT REPORT

Agenda Item	6.5
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Date of Board Meeting	30 May 2024
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Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Name of Committee	Audit and Assurance Committee
Chair of Committee	Marian Wyn Jones, Independent Member
Lead Executive Director	Claire Osmundsen Little, Executive Director of Finance
Date of Last Meeting	16 April 2024
Prepared By	Julie Robinson, Corporate Governance Coordinator
Presented By	Marian Wyn Jones, Independent Member

Purpose of the Report	For Assurance
Recommendation	
The Board is being asked to: NOTE the content of the report for ASSURANCE .	



STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	
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WELL-BEING OF FUTURE GENERATIONS ACT	A healthier Wales
If more than one standard applies, please list below:	

DHCW QUALITY STANDARDS	N/A
If more than one standard applies, please list below:	

<u>DUTY OF QUALITY ENABLER</u>	Information
<u>DOMAIN OF QUALITY</u>	Effective
If more than one enabler / domain applies, please list below:	

EQUALITY IMPACT ASSESSMENT STATEMENT	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: There is no requirement for an EQIA.	

APPROVAL/SCRUTINY ROUTE: Person/Committee/Group who have received or considered this paper prior to this meeting		
COMMITTEE OR GROUP	DATE	OUTCOME
Committee Chair	May 2024	Approved



IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	Yes, please see detail below Should the appropriate assurance not take place, there could be unforeseen quality and safety implications to the DHCW services provided
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	No, there are no specific financial implication related to the activity outlined in this report
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.
SOCIO ECONOMIC IMPLICATION/IMPACT	No. there are no specific socio-economic implications related to the activity outlined in this report

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority

Definitions	
ALERT	Alert the Board/Committee to areas of non-compliance or matters that need addressing urgently
ASSURE	Detail here any areas of assurance that the Committee has received
ADVISE	Detail here any areas of ongoing monitoring where an update has been provided to the Committee

PUBLIC SESSION

ALERT	<ul style="list-style-type: none"> • The noncompliance with a Standing Financial Instruction. The Audit and Assurance Committee were alerted to two instances which did not meet the Framework rules for the Standing Financial Instructions due to the retrospective call off of two work packages.
ASSURE	<ul style="list-style-type: none"> • Audit Wales Report. The Committee received the Audit Wales update which included the 'From Firefighting to Future Proofing' report which was shared more widely within the organisation. • Internal Audit Review Reports. The Committee received two reports: Programme Management internal audit review which had received a Reasonable Assurance and Digital Eyecare Programme where the assurance rating was not applicable, but the review had been positive on the process in place to determine the status of the programme. • Standards of Behaviour Report. The Audit and Assurance Committee were pleased to note the progress made on establishing a Declarations of Interest register for members of staff of DHCW. • Audit Action Tracker. The Committee received an update on the Audit Tracker and the status of the current open actions. • Finance Update. The Committee received the finance update and noted the challenges in the DPIF Allocation for 2024/25. • Quality and Regulatory Compliance Report. The Committee noted the continued positive progress made by the Quality and Regulatory Compliance team. • Decarbonisation, Estates and Compliance Report. The Committee noted the progress made in this area and particularly in the work to agree two lease renewals. • Board Assurance Framework The Audit and Assurance committee noted the BAF was in the process of being reviewed for 2024/25 following the approval of the IMTP 2024-2027 and the DHCW long term strategy. • Welsh Language Report. The Committee received the Welsh Language Report for assurance and noted the progress and the increase in Welsh Language skills across the organisation.
ADVISE	<ul style="list-style-type: none"> • Legislative Register The Committee received for noting the Legislative Register Report and were informed the Wellbeing of Future Generations would appear on the register during the next reporting period.

PRIVATE SESSION

ALERT	<p>There were no items to alert to the Committee.</p>
ASSURE	<ul style="list-style-type: none"> • Audit Wales Review: Business Continuity (Ransomware) Members were assured to note the report and the progress made on the actions. • Audit Wales Review: Eyecare Review. The Committee were assured that processes and procedures had been followed and the procurement transactions were safe to continue with the current contract.



ADVISE	<ul style="list-style-type: none">• Audit Actions (Private). The Committee were advised of 14 actions and noted seven were complete with six on target for completion. The Committee approved the extension of one action which had passed its implementation date.

Delegated action taken by the committee:
N/A

Date of next committee meeting:
9 July 2024



DIGITAL HEALTH AND CARE WALES PROGRAMMES DELIVERY COMMITTEE HIGHLIGHT REPORT

Agenda Item	6.6
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Date of Board Meeting	30 May 2024
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Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Name of Committee	Programmes Delivery Committee
Chair of Committee	David Selway, Independent Member
Lead Executive Director	Ifan Evans- Executive Director of Strategy
Date of Last Meeting	14/05/2024
Prepared By	Skylar Green, Corporate Governance Co-ordinator
Presented By	David Selway, Committee Chair

Purpose of the Report	For Assurance
Recommendation	
NOTE the content of the report for ASSURANCE.	



STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	DHCW0269 DHCW0332 DHCW0333 DHCW03342
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WELL-BEING OF FUTURE GENERATIONS ACT	A healthier Wales
If more than one standard applies, please list below:	

DHCW QUALITY STANDARDS	N/A
If more than one standard applies, please list below:	

DUTY OF QUALITY ENABLER	Information
DOMAIN OF QUALITY	Effective
If more than one enabler / domain applies, please list below:	

EQUALITY IMPACT ASSESSMENT STATEMENT	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: There is no requirement for an EQIA.	

APPROVAL/SCRUTINY ROUTE: Person/Committee/Group who have received or considered this paper prior to this meeting		
COMMITTEE OR GROUP	DATE	OUTCOME
Committee Chair	May 2024	Approved



IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
	Should the appropriate assurance not take place, there could be unforeseen quality and safety implications to the DHCW services provided.
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	Yes, please see detail below
	Programmes deliverance might be impacted due to uncertainty of funding.
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.
SOCIO ECONOMIC IMPLICATION/IMPACT	No. there are no specific socio-economic implications related to the activity outlined in this report

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
PDC	Programmes Delivery Committee	WCCIS	Welsh Community Care Information System
DSPP	Digital Services for Patients and the Public	RISP	Radiology Informatics System Procurement
LIMS	Laboratory Information Management System		

Definitions	
ALERT	Alert the Board/Committee to areas of non-compliance or matters that need addressing urgently
ASSURE	Detail any areas of assurance that the Committee has received
ADVISE	Detail any areas of ongoing monitoring where an update has been provided to the Committee



PUBLIC SESSION

ALERT	<ul style="list-style-type: none"> The Committee were alerted that funding had not been formally confirmed for some programmes, which as a result were being delivered at risk. The Committee noted that reduced funding assumptions had been issued to some programmes and those affected were reviewing delivery plans to reprioritise and reallocate resources. The Committee were alerted that were some programmes without an appointed Programme Chair, and this was a significant delivery risk for DHCW and a key priority to be addressed. The Committee were advised that Programme Chairs were appointed by Welsh Government, and this would be escalated to the Welsh Government Chief Digital Officer.
ASSURE	<ul style="list-style-type: none"> The Committee were assured that the Laboratory Information Management System had ensured robust arrangements were in place since the programme transferred to DHCW from the NHS Collaborative in 2023. The Committee were assured that implementation plans were in place and the programme was progressing well, despite the challenging timescales. The Committee were assured that the Radiology Informatics System Procurement had ensured robust arrangements were in place since the programme transferred to DHCW from the NHS Collaborative in 2023. The Committee were also assured that supplier resource had been increased and implementation plans had been agreed with Health Boards, however the Committee noted that the suppliers revised implementation plan has increased the risk of implementation overlap between RISP and LIMS which is likely to create resource issues for Health Boards. The Committee received the DSPP Programme Business Case for assurance and members noted that the business case included forecast benefits and ongoing learning from the development and deployment of the NHS Wales APP that had been used to set out a case for centralised funding to deliver new features and functionality to enable transformative service change, empower patients and result in system wide benefits. The Committee were provided with assurance that the four public corporate risks assigned to the Committee were being managed and monitored appropriately.
ADVISE	<ul style="list-style-type: none"> The Committee were advised in relation to the Welsh Intensive Care Information System that commitment was required from Health Boards to implement the national system by March 2025. An options paper had been shared with Welsh Government, Health



	<p>Board Chief Executives and Directors of Digital which set out the minimum requirements to implement the system, along with funding requirements and alternative outcomes.</p> <ul style="list-style-type: none"> • The Committee reviewed in detail the Programmes Overview Report and were advised on the current status of programmes included within the scope of the report. • The Committee were advised that a programme re-baselining exercise would be undertaken on a number of programmes, in addition a Programme RAG Framework was being developed and would be shared at a future meeting. • The Committee received the following Internal Audit reports for noting: <ul style="list-style-type: none"> ○ Digital Eyecare Programme ○ Benefits Management ○ Programme Management
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PRIVATE SESSION

ALERT	<ul style="list-style-type: none"> • The Committee discussed in detail the current status of the following programmes: <ul style="list-style-type: none"> ○ National Eyecare Digitisation Programme ○ Welsh Intensive Care Information System
ASSURE	<ul style="list-style-type: none"> • The Committee were provided with assurance that the one private corporate risk assigned to the Committee was being managed and monitored appropriately. • The Committee received the draft Strategic Diagnostics Review Report for assurance and confirmed that this would be presented at the next public Committee meeting once finalised.
ADVISE	N/A

Delegated action taken by the committee:
N/A



GIG
CYMRU
NHS
WALES

Iechyd a Gofal
Digidol Cymru
Digital Health
and Care Wales

Date of next committee
meeting:

01/08/2024



DIGITAL HEALTH AND CARE WALES DIGITAL GOVERNANCE AND SAFETY COMMITTEE HIGHLIGHT REPORT

Agenda Item	6.7
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Date of Board Meeting	30 May 2024
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Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Name of Committee	Digital Governance and Safety Committee
Chair of Committee	Rowan Gardner, Independent Member
Lead Executive Director	Rhidian Hurle, Executive Medical Director
Date of Last Meeting	2 May 2024
Prepared By	Julie Robinson, Corporate Governance Coordinator
Presented By	David Selway, Independent Member

Purpose of the Report	For Assurance
Recommendation	
The Board is being asked to: NOTE the content of the report for ASSURANCE .	



STRATEGIC MISSION	All missions apply
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CORPORATE RISK (ref if appropriate)	
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WELL-BEING OF FUTURE GENERATIONS ACT	A healthier Wales
If more than one standard applies, please list below:	

DHCW QUALITY STANDARDS	N/A
If more than one standard applies, please list below:	

<u>DUTY OF QUALITY ENABLER</u>	Information
<u>DOMAIN OF QUALITY</u>	Effective
If more than one enabler / domain applies, please list below:	

EQUALITY IMPACT ASSESSMENT STATEMENT	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: There is no requirement for an EQIA.	

APPROVAL/SCRUTINY ROUTE: Person/Committee/Group who have received or considered this paper prior to this meeting		
COMMITTEE OR GROUP	DATE	OUTCOME
Committee Vice Chair	20 May 2024	Approved



IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	Yes, please see detail below Should the appropriate assurance not take place, there could be unforeseen quality and safety implications to the DHCW services provided
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	No, there are no specific financial implication related to the activity outlined in this report
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.
SOCIO ECONOMIC IMPLICATION/IMPACT	No. there are no specific socio-economic implications related to the activity outlined in this report

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority
DG&S	Digital Governanace and Safety Committee	WASPI	Wales Accord on the Sharing of Personal Information
ICO	Information Commissioner's Office		

Definitions	
ALERT	Alert the Board/Committee to areas of non-compliance or matters that need addressing urgently
ASSURE	Detail here any areas of assurance that the Committee has received
ADVISE	Detail here any areas of ongoing monitoring where an update has been provided to the Committee



PUBLIC SESSION

ALERT	There were no items to alert to the SHA Board.
ASSURE	<ul style="list-style-type: none"> • Corporate Risk Management The Digital Governance and Safety Committee were pleased to note the progress taken place on the Corporate Risk Register and the de-escalation of two risks to Departmental Risk Registers. • Incident Review and Organisational Learning Report. The Committee noted the work undertaken by the Service Management Team in quarter 4, which included the continued development of the Contributory Factors Framework. • Section 255 Requests. The Committee ratified the Section 255 request. • Cross Border Ombudsmen Concern received assurance that information follows the patient securely. • Deep Dives the Committee received the following two deep dives during the meeting: <ul style="list-style-type: none"> - The Development of the IG Toolkit for Wales. The Committee noted the current toolkit progress to date and the planned future developments. - The Data Protection Officer Support Service for Primary Care. The Committee received a deep dive into the Data Protection Officer (DPO) Support Service delivery during 2023/24 and noted the developments and achievements made.
ADVISE	There were no items to provide advice to the SHA Board.

PRIVATE SESSION

ALERT	No items to alert to the SHA Board.
ASSURE	<ul style="list-style-type: none"> • Cyber Security Assurance Report. The Committee were assured to note the report and the progress made on all areas. • Corporate Risk Register. The Committee discussed in detail the four private risks on the register and were assured of the mitigating actions in place. • NIIAS Reporting and Accessing. The Committee received a verbal update on the reporting and accessing of NIIAS and noted the progress made in migrating to a cloud hosting platform.
ADVISE	No items to advise to the SHA Board.

Delegated action taken by the committee:

N/A



Date of next committee meeting:

15 August 2024



DIGITAL HEALTH AND CARE WALES COMMITTEE CHAIR'S REPORT FOR BOARD

Agenda Item	6.8
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Date of Board Meeting	30 May 2024
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Public or Private	Public
IF PRIVATE: please indicate reason	N/A

Name of Committee	Independent Member Digital Network
Chair of Committee	Maynard Davies, Independent Member, Hywel Dda UHB
Lead Executive Director	Chris Darling, Board Secretary, DHCW
Date of Last Meeting	24 April 2024
Prepared By	Julie Robinson, Corporate Governance Coordinator
Presented By	David Selway, Vice Chair of the Network

Purpose of the Report	For Assurance
Recommendation	The Board is being asked to: NOTE the content of the report for ASSURANCE .



STRATEGIC MISSION	Be the trusted strategic partner and a high quality, inclusive and ambitious organisation
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CORPORATE RISK (ref if appropriate)	
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WELL-BEING OF FUTURE GENERATIONS ACT	A healthier Wales
If more than one standard applies, please list below:	

DHCW QUALITY STANDARDS	N/A
If more than one standard applies, please list below:	

DUTY OF QUALITY ENABLER	Information
DOMAIN OF QUALITY	Effective
If more than one enabler / domain applies, please list below:	

EQUALITY IMPACT ASSESSMENT STATEMENT	Date of submission: N/A
No, (detail included below as to reasoning)	Outcome: N/A
Statement: There is no requirement for an EQIA.	

APPROVAL/SCRUTINY ROUTE: Person/Committee/Group who have received or considered this paper prior to this meeting		
COMMITTEE OR GROUP	DATE	OUTCOME
Laura Tolley, Head of Corporate Governance	May 2024	Reviewed
Committee Chair	May 2024	Approved



IMPACT ASSESSMENT	
QUALITY AND SAFETY IMPLICATIONS/IMPACT	Yes, please see detail below Should the appropriate assurance not take place, there could be unforeseen quality and safety implications to the DHCW services provided
LEGAL IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
FINANCIAL IMPLICATION/IMPACT	No, there are no specific financial implication related to the activity outlined in this report
WORKFORCE IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.
SOCIO ECONOMIC IMPLICATION/IMPACT	No. there are no specific socio-economic implications related to the activity outlined in this report

Acronyms			
DHCW	Digital Health and Care Wales	SHA	Special Health Authority

Definitions	
ALERT	Alert the Board/Committee to areas of non-compliance or matters that need addressing urgently
ASSURE	Detail here any areas of assurance that the Committee has received
ADVISE	Detail here any areas of ongoing monitoring where an update has been provided to the Committee

PRIVATE SESSION

ALERT	<ul style="list-style-type: none"> There were no items for the Board to be alerted to.
ASSURE	<ul style="list-style-type: none"> Information Governance. The Network were joined by the DHCW Associate Director of Information Governance and Patient Safety who presented slides on the Information Governance Framework. Welsh Community Care Information System (WCCIS). The Network received an update to the WCCIS programme and were assured on the work that was being done to encourage all parties to participate in a shared care record.
ADVISE	<ul style="list-style-type: none"> Independent Members Digital Network Terms of Reference. The Network reviewed and approved the updated Terms of Reference to reflect the extension to the term of the current Chair. Chair of Directors of Digital Peer Group Update The Network received an update on the key programmes being undertaken by the Directors of Digital from the Chair of the Peer Group. Digital Systems Available and variation in update. The Network received for information a presentation from the DHCW Executive Medical Director on Digital systems available for use across NHS Wales and the variation in uptake across the system.

Delegated action taken by the committee:
N/A

Date of next committee meeting:
17 July 2024